

07 **Quality Policy – DNA of Our Excellence**

How we ensure the quality of solutions to the world's water and climate challenges.

This policy defines Grundfos' guiding principles for Quality – Our DNA for Excellence, ensuring the quality of solutions to the world's water and climate challenges. Every employee assures the quality of their own work, we build quality into everything we do, delivering high-quality products and services that give peace of mind to our customers.

Do it right the first time, every time

We understand the applicable requirements for our work and demonstrate a high level of discipline in following them, ensuring consistent and reliable task execution. This is how we honor our commitments to our internal and external customers.

Do it better over time

We constantly seek opportunities to improve what we do based on facts and data. We take action to develop, implement, and standardize our work to relentlessly increase value for customers. This is how we pursue our ambition for excellence every step of the way.

Evolve best practices

We rely on the principles and practices developed by Grundfos over the years advancing them through learning, creativity, and collaboration, applying the best practices together. This is how we maximize our potential and power to make an impact.

Lead by example

We role-model these guiding principles, inspiring and empowering others to take ownership of the quality of their work with pride. This is how we embed Quality DNA into our actions, behavior, and culture.