# **CHOOSE THE SERVICE PACKAGE THAT YOU NEED**

We offer various service packages, all designed to meet your needs. Each package follows the same principles. Below, you can find what is included in each package.

|  | Stand-alone            | OEM/Service-<br>connected | Basic<br>subscription | Proactive<br>monitoring<br>(not yet<br>released) |
|--|------------------------|---------------------------|-----------------------|--|
|  | Optional,<br>local fee | OEM or IEM                | <b>V</b>              | <b>V</b>   |
| <ul> <li>Grundfos cloud one access:</li> <li>A list of all your monitored pumps</li> <li>Detailed dashboard for each pump: Overall health parameter on dry-run and temperature and overall vibration</li> <li>Trend curves</li> <li>Motor data ( If pump has a MGE or CUE): Unit family/type to identify connected pump sample, speed of motor, actual setpoint, power consumption, running hours (total pump running time), start/stops</li> <li>Operational process data: Inlet pressure, Remote pressure (discharge), measured flow (pump flow), external temperature and alarm output</li> </ul> |                        | ⊘                         | <                     | ⊘  |
| Monthly report on the health status of the pump, cloud system optimisation and data interpretation advice.   |                        |                           |                       | <b>v</b>   |
| Installation and commissioning   |                        |                           |                       | <b>v</b>   |
| SCADA or BMS integration is available on<br>ModBus RTU (RS-485)  | <b>~</b>               | <b>V</b>                  | <b>~</b>              | <b>V</b>   |
| On-site data can be retrieved from the device by Grundfos service or an authorised service provider.   | <b>v</b>               | <b>v</b>                  | <b></b>               | <b>V</b>   |

Please contact your local Grundfos sales office for more information on packages and pricing.

Upgrade your CR pumps with intelligent features

# **GRUNDFOS iSOLUTIONS MONITOR**



**GRUNDFOS Holding A/S** Poul Due Jensens Vej 7 DK-8850 Bjerringbro Tel: +45 87 50 14 00 www.grundfos.com



be think innovate





## WHAT IS GRUNDFOS ISOLUTIONS MONITOR?

operational issues such as dry running. A dedicated output signal can be linked to an external controller

enabling you to act fast and prevent pump damage. The unit also monitors liquid temperature and overall vibration levels and collects data from Grundfos drive solutions (MGE and CUE). On top of this, the integrated I/O board allows you to access extra operational process data such as inlet pressure, remote pressure (discharge), measured pump flow, external temperature and alarm output.

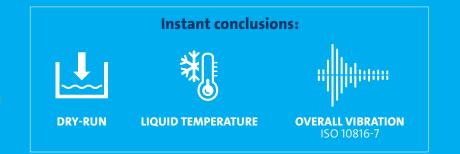
Grundfos iSOLUTIONS MONITOR's intuitive cloud-based interface gives you access to all data, so you can track your pumps' and pump systems' performance over time. With the insights that iSOLUTIONS MONITOR gives

Grundfos service technicians are always available to remotely monitor and help you optimise your system.

#### WHAT DOES IT TELL ME?

For all parameters, you can manually set warning and alarm levels that match your specific pump type and installation. When connected to a motor with an integrated frequency converter, MGE, or an external frequency converter, CUE, you can also monitor operational data including power consumption, speed and

Using our cloud-based user interface, you can easily see how your systems behave over time and use these insights to help you improve maintenance planning and root cause analysis.



## **HOW DO | GET MY HANDS ON GRUNDFOS iSOLUTIONS MONITOR?**

offer a stand-alone solution to integrate in your systems and a suite of additional service offerings.

### **EASY OVERVIEW OF OPERATIONAL AND PROCESS DATA**

overview of operational and process data including general information, process documentation, system optimisation and analyses of warnings and failures.

 $\checkmark$ 



### **TRACK YOUR PUMP INSTALLATIONS FROM ANYWHERE**

#### Quick overview of your facility

| ×<br>⊗ | < номе                   | Wonka bar factory |  |
|--------|--------------------------|-------------------|--|
|        |                          |                   | Wonka Bar Factory<br>Wonka Road 1<br>8850 Bjernigbro<br>8 assets |
|        |                          |                   | e assers<br>No active alerts                                     |
|        | Chocolate supply         |                   |  |
|        | 昰 Main chocolate pump    |                   |  |
|        | 且 Backup chocolate pump  |                   |  |
|        | 且 Chocolate cooling pump |                   |  |
|        | Caramel supply           |                   |  |
|        | 且 Main caramel pump      |                   |  |
|        | 且 Backup caramel pump    |                   |  |
| 0      | 且 Caramel cooling pump   |                   |  |
|        | Cream supply             |                   |  |
|        | 昰 Cream pump             |                   |  |
|        | 且 Cream cooling pump     |                   |  |
|        |                          |                   |  |

#### Everything you need to know on one page

| x<br>x | 🗸 WONKA BAR FACTORY  | ( WONKA BAR FACTORY 🗄 Main chocolate pump |   |                              |  |  |
|--------|--|---|---|------------------------------|--|--|
| 3      | 4<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1 |   | Wonka Bar Factory<br>Wonka Road 1, 8830<br>Bjerringbro<br>111<br>23 min ago | CONDITION MONITOR            |  |  |
|        | Crundia CE 3:5 A A A E HOQE      OVERVIEW ANALYSIS EVENTS      OMOTOR BEARING WEAR      Lears    |   | & ACTUAL SETPOINT<br>3.56<br>bar  | (8) MOTOR SFEE<br>1234<br>EM |  |  |
|        |  |   |   | List? days                   |  |  |
|        | CAVITATION   | S WATER HAMMER                            | PUMP PERFORMANCE Power Consumption Inlet pressure                           | 23<br>3.45 har               |  |  |
| ۲      | SUNBALANCE   | ⊗ VIBRATION<br>1.23 mm/s Last7 days       | Remote pressure   | 3.45                         |  |  |