

User's manual PC Tool E-products

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PC Tool E-products



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1. Introduction

The Grundfos *PC Tool E-products* enables end-users and service technicians to maintain and service Grundfos E-motors, E-pumps and controllers.

The *PC Tool E-products* communicates with *GENIbus* products from a PC running Microsoft Windows.

GENIbus is short for: **G**rundfos **E**lectronics **N**etwork **I**ntercommunication bus.

The *PC Tool E-products* enables you to

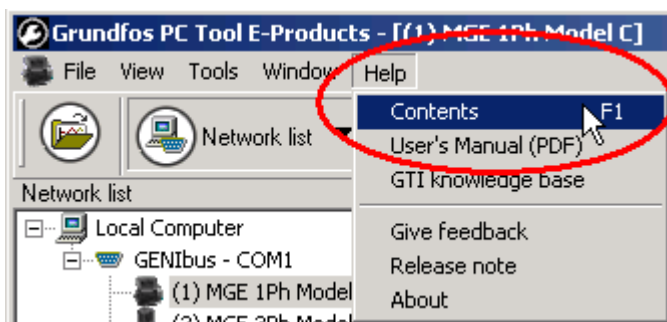
- monitor the operating status of E-products
- perform standard configuration of E-products
- perform custom configuration of E-products
- save logged data from E-products

In addition, the *PC Tool E-products* facilitates fault finding on E-products.

The user's manual is available in two versions:

- a Windows Help file for on-screen reading (**Help > Contents**)
- a PDF file suitable for printing (**Help > User's manual (PDF)**).

Both versions are accessible from the PC-Tool **Help** menu:



2. Requirements

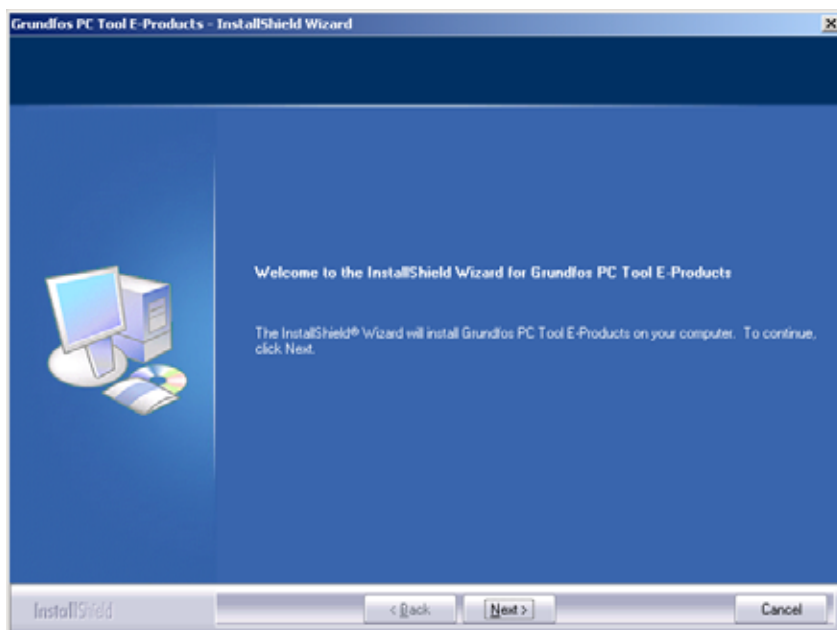
Processor:	Pentium 1 GHz or higher.
RAM memory:	Min. 256 Mb.
Free space on hard disk:	Min. 40 Mb.
Operating system:	Microsoft Windows 2000, Windows XP or Windows 7.
Peripherals:	Mouse or other pointing device. RS-232 Serial Port or USB interface.
Other requirements:	Grundfos PC Tool Link adapter (for connecting the PC with the <i>GENbus</i> network). Both the former version with RS-232 interface (Product Number: 96472084) and the new version with USB interface (Product number: 96705378) can be used.

3. Installation

The *PC Tool E-products* can be installed from the installation package in the Grundfos Technical Information (GTI) system.

Procedure:

1. Go to the GTI Grundfos PC Tools\PC tool E-Products home page and click on the Setup.exe icon and wait for the installation wizard to open.



2. Follow the instructions on the screen.
A shortcut is placed on the desktop.

Note: If the PC Tool E-products is already installed on your PC, the wizard will update your existing version to the new version.

4. PC Tool overview

4.1 Starting the PC Tool

The PC Tool program is located in Windows under:

Start > Programs > Grundfos PC Tools > PC Tool E-products.

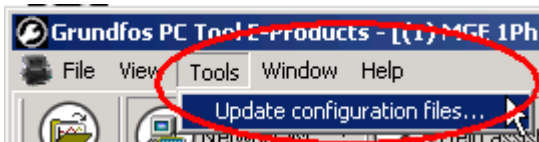
Note: When starting the *PC Tool E-products* for the first time, you will be prompted to select the COM port to be used.

Before using the standard configuration function, compare the date of the configuration files library installed with the PC Tool with the date of the most recent, updated configuration files library in GTI, or with the configuration files CD included in the installation kit.

To find the date of the configuration files library, click the **Help > About** menu item:

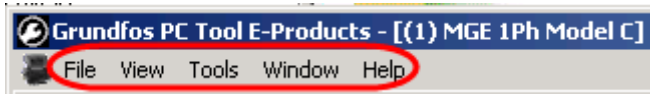


To update the configuration files library, click **Tools > Update configuration files.**



PC Tool overview

4.2 Menu bar



Menu bar item	Sub-menu item	Description
File	Open off-line units	Displays a File-open dialog with off-line unit examples.
	Open log file	Opens a previously stored log file.
	Print	Opens the generate report dialog window.
	Preferences	Opens the Preferences dialog window in which various PC Tool options, such as communication port options, can be set/changed.
	Exit	Allows you to exit and close the PC Tool.
View	Network list	Checking Network list displays the network list in the left side of the screen.
	Help assistant	Checking Help assistant displays the help assistant in the left side of the screen.
	Command panel	Checking Command panel displays the command panel in the left side of the screen.
	Data inspector	Checking Data inspector displays the data inspector in the left side of the screen.
	Trend curve	Checking Trend curve displays the Trend curve viewer in the left side of the screen.
Tools	connected units	Display a list of all units in the network list.
	Update configuration files	Opens a dialog window allowing you to install a new, updated configuration files library.
Window	Cascade	
	Tile horizontally	
	Tile vertically	Normal Microsoft Windows features allowing you to arrange and navigate between open windows in the PC Tool.
	Arrange icons	
	Next	
	Previous	
Help	Contents	Opens the user's manual in Windows help.
	User's manual (PDF)	Opens the user's manual as PDF.
	GTI knowledge base	Links to the Grundfos Technical Information knowledge base. Note: The link only works if the PC is connected to a Grundfos network.
	Give feedback	Opens a web page allowing you to enter feedback regarding the PC Tool E.
	Release note	Opens the release note with latest information regarding the current version of the PC Tool.
	About	Opens the About dialog window stating PC Tool version number and date of configuration files library.

4.3 Tool bar



Tool bar item	Description
Network list	Toggles between showing and hiding the network list.
Help assistant	Toggles between showing and hiding the help assistant.
Command panel	Toggles between showing and hiding the command panel.
Data inspector	Toggles between showing and hiding the data inspector.
Trend curve	Toggles between showing and hiding the Trend curve viewer
Generate report	Opens the generate report dialog window.

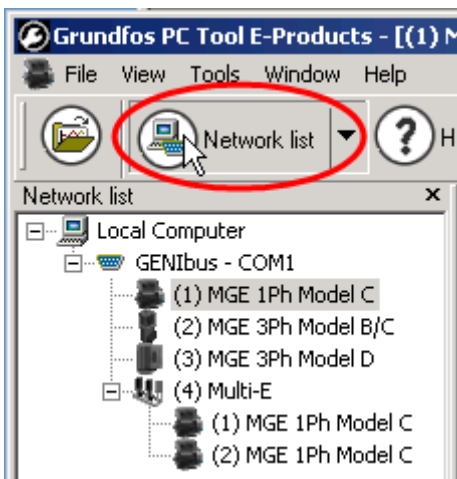
4.4 Function tabs

The functionality is organised in tabs located at the bottom of the window.



4.5 Network list

The network list gives an overview of the units connected to the *GENIbus* network. The network list can be shown or hidden by clicking the network list icon.

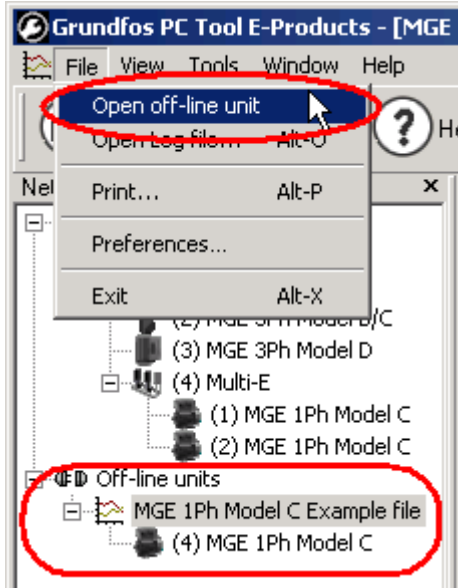


4.5.1 Off-line units

The PC Tool establishes contact with all units connected to the *GENIbus* network. Even if you work with no connection from the PC to a *GENIbus* network, it is possible to use the PC Tool.

PC Tool overview

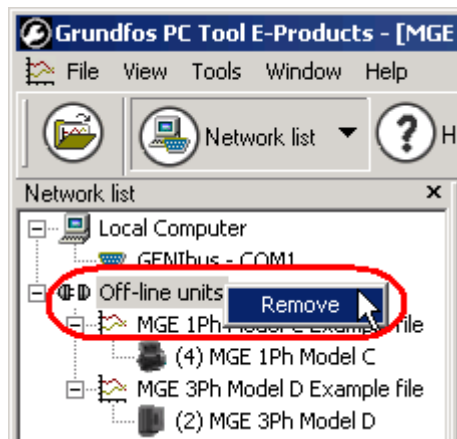
The **File>Open off-line unit** menu item displays a list of non-existing off-line units in the network list. These off-line units have the same views as the real units, but the data values in your off-line view are not live data.



Off-line units are useful in connection with telephone support. It enables you and the person at the other end of the phone to navigate around in the tool and see the same views.

You can remove off-line unit files again by right clicking the **[Off-line units]** in the Network list and select **[Remove]** from the pop-up menu.

If more than one off-line unit is open you can remove all in one click, or one at a time.



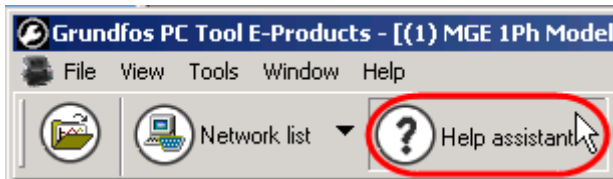
4.6 Help assistant

The help assistant is an on-screen user's manual with information on product parameters and functionality.

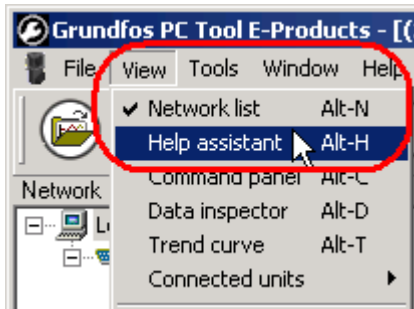
To display the help assistant, either

PC Tool overview

- click [**Help assistant**] in the tool bar:



- or select **View > Help assistant**:



The Help assistant view is displayed:



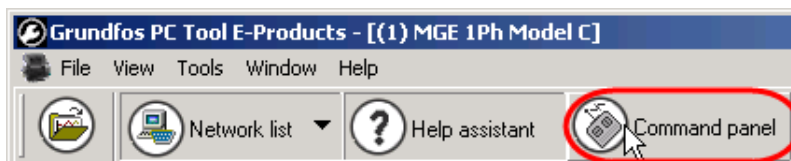
Click in any data field to see the help description.

4.7 Command panel

The command panel allows you to control the motor/pump from the PC Tool, i.e. to start, stop and change the operating mode of the motor/pump.

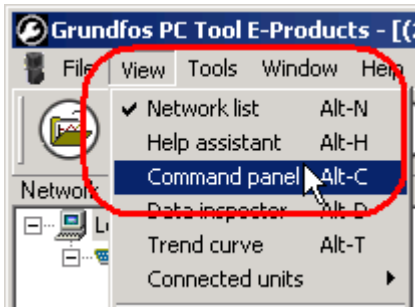
To display the command panel, either

- click [**Command panel**] in the tool bar:

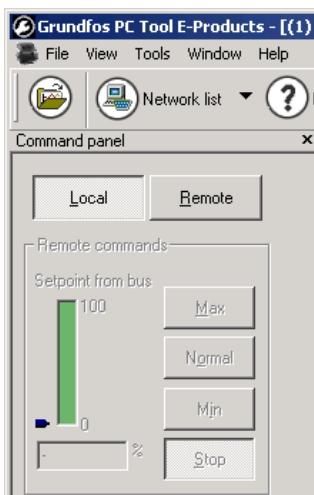


PC Tool overview

- or select **View > Command panel**:



The command panel view is displayed:



To toggle between remote control from the PC and local control from the motor/pump, click [**Local**] or [**Remote**] at the top of the command panel.

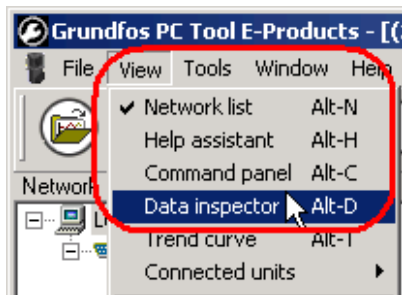
4.8 Data inspector

To display the data inspector, either

- click [**Data inspector**] in the tool bar:



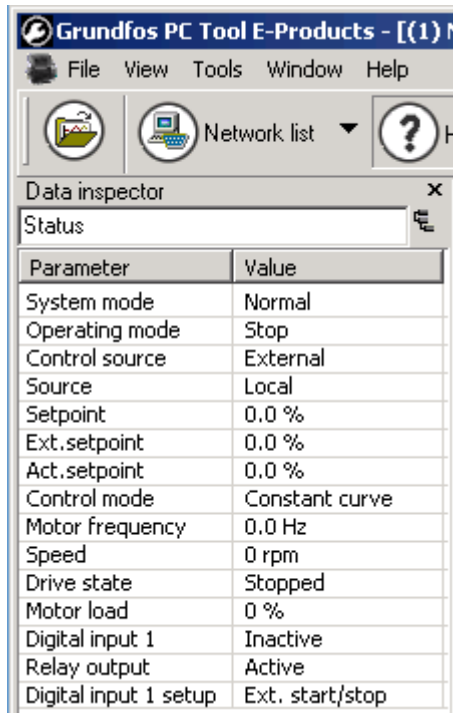
- or select **View > Data inspector**:



PC Tool overview

The data displayed in the tables are identical to those displayed in the monitor and custom configuration functions.

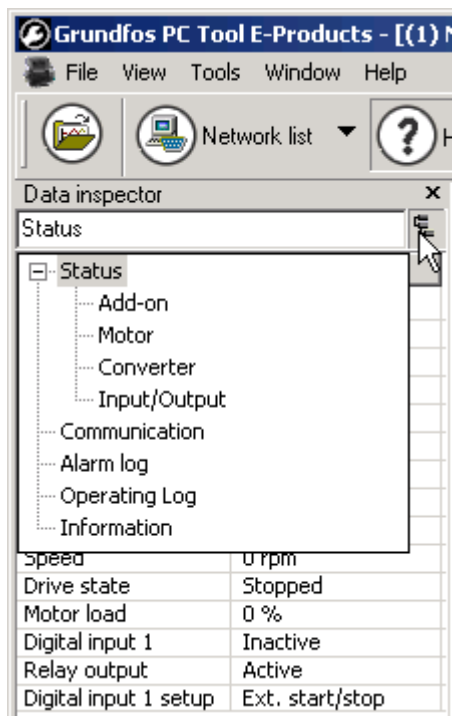
The data inspector is displayed independently of the function selected. This is useful when you work in the custom configuration function, wishing at the same time to inspect some of the operating values.



The screenshot shows the Grundfos PC Tool E-Products interface. The 'Data inspector' window is open, displaying a table of parameters and their current values. The table has two columns: 'Parameter' and 'Value'.

Parameter	Value
System mode	Normal
Operating mode	Stop
Control source	External
Source	Local
Setpoint	0.0 %
Ext.setpoint	0.0 %
Act.setpoint	0.0 %
Control mode	Constant curve
Motor frequency	0.0 Hz
Speed	0 rpm
Drive state	Stopped
Motor load	0 %
Digital input 1	Inactive
Relay output	Active
Digital input 1 setup	Ext. start/stop

Select the desired data group from the drop-down list at the top of the data inspector:



The screenshot shows the Grundfos PC Tool E-Products interface. The 'Data inspector' window is open, displaying a tree view of data groups. The 'Status' group is selected and expanded, showing a list of sub-groups: Add-on, Motor, Converter, and Input/Output. Below the tree view, a table of parameters and their current values is visible.

Speed	0 rpm
Drive state	Stopped
Motor load	0 %
Digital input 1	Inactive
Relay output	Active
Digital input 1 setup	Ext. start/stop

PC Tool overview

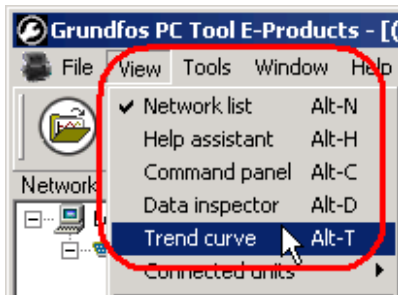
4.9 Trend curve viewer

To display the Trend curve viewer, either

- click **[Trend curve]** in the tool bar:

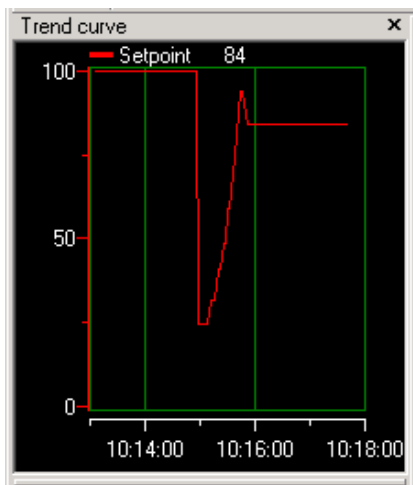


- or select **View > Trend curve**:



Click in any data field to see the value of that parameter as a trend curve.

Example Setpoint :

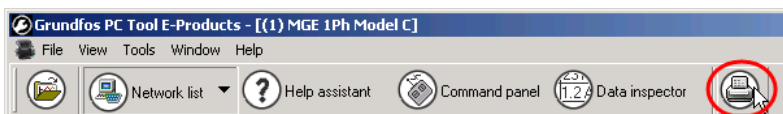


The viewer can show only one parameter at a time.

Use to the Data log function if you need to see more parameters at a time in the same trend curve.

4.10 Generate report

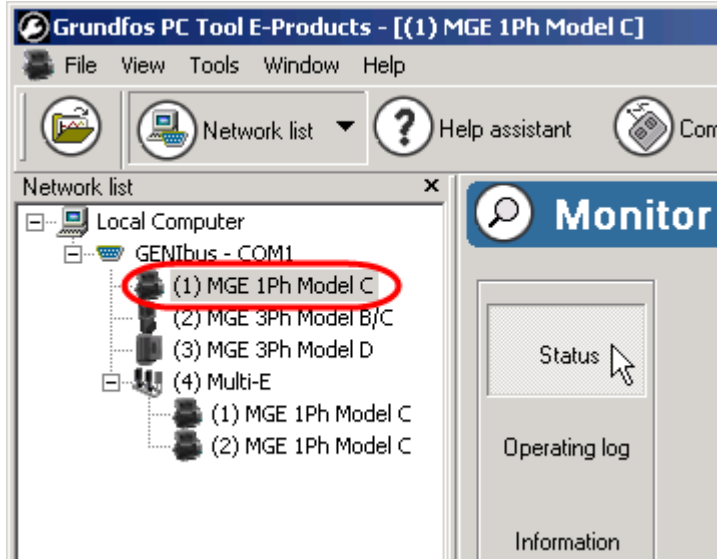
Click the report icon in the tool bar to generate a configuration report.



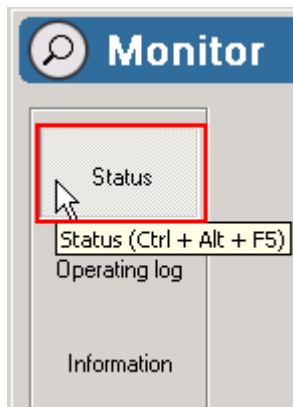
You can preview the report, save it to file or print it.

5. Monitor

The monitor gives you an overview of an individual unit in the *GENibus* network.

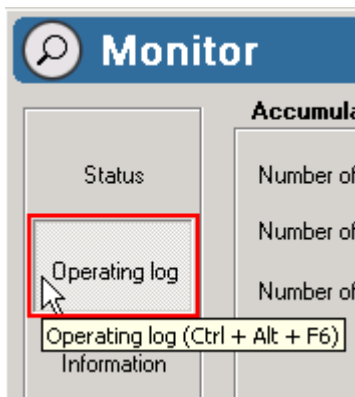


5.1 Status



The **[Status]** view contains a block-diagram of the control logic, input/output and motor. In addition, measured physical data, such as voltage and current, are displayed together with alarm and warning status codes.

5.2 Operating log



The [Operating log] view contains:

- Accumulated values
- Alarm log.

5.2.1 Accumulated values

Accumulated values is a collection of historical data from the product, such as power-on hours, operating hours etc.

5.2.2 Alarm log

The alarm log contains a list of alarms..

Alarm log					
State	Time	Duration	Alarm	Power On Time since alarm	
Active	14:57:21	00:00:30	(3) External fault	0h 00min	Alarm
Inactive	-	-	(3) External fault	0h 04min	Warning
Inactive	-	-	(7) Too many restarts per minute	0h 04min	
Inactive	-	-	(88) Sensor fault	0h 06min	
Inactive	-	-	(3) External fault	0h 08min	
Inactive	-	-	(40) Undervoltage	0h 16min	

When the PC Tool is connected to an E-product, the PC Tool reads the alarm log stored in the E-product and displays it in the list.

The details of the alarm log may vary from product to product.

The icon indicates an alarm or a warning.



The **State** field in the list indicates whether the alarm/warning is active or not..



If a new alarm/warning appears during the connection of the PC Tool, the **Time** and **Duration** fields in the list show the time of appearance (from the PC clock) and duration of the pending alarm/warning..

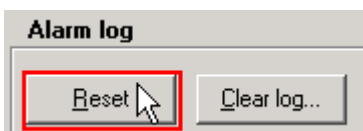
State	Time	Duration
Active	14:57:21	00:19:56
Inactive	-	-

The alarm field shows the numeric code and descriptive text of the alarm/warning..

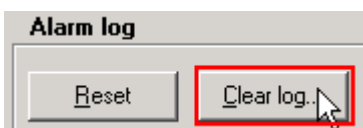
Alarm

(3) External fault

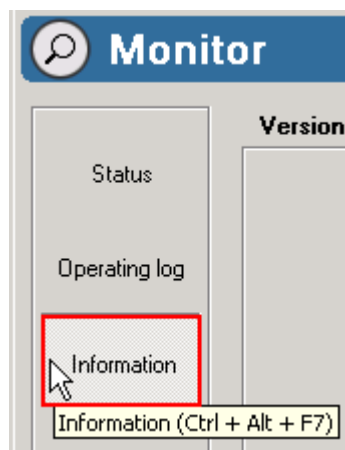
To reset an active alarm/warning, click **[Reset]** in the alarm log..



To clear the alarm log stored in the E-product, click **[Clear log...]**.



5.3 Information



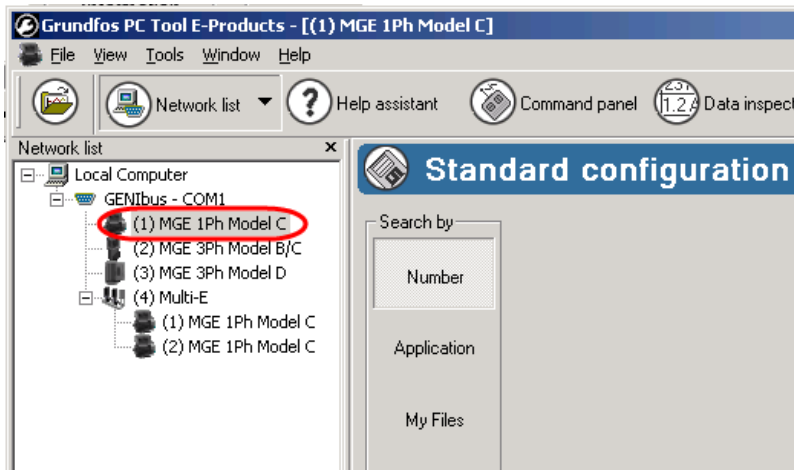
The **[Information]** view contains information about hardware and software versions, and the configuration of the product.

6. Standard configuration

The standard configuration function allows you to change the operating performance of the E-product by selecting and sending a set of standard configuration data to the product.

To find the correct set of configuration data for a particular unit, search by one of the following:

- [Number]
- [Application]
- [My Files].



Only Grundfos Standard Configuration (GSC) files valid for the selected unit are included when searching by **[Application]** or by **[Number]**. This prevents you from accidentally searching and selecting a GSC file not valid for the selected unit.

When searching by **[My Files]**, there is no link from the selected unit to the files you search for and select; all GSC files for all units are accessible.

6.1 Searching by number

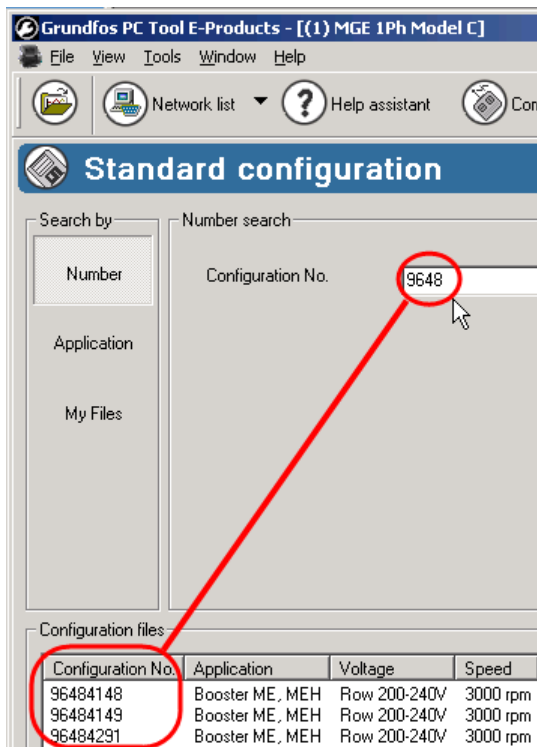
Searching by **[Number]** is useful when re-configuring a unit with a known, original configuration number.

Procedure:

1. Enter the known configuration number (GSC file) in the input field (enter a complete number or part of a number).
2. Click **[Search now]**.

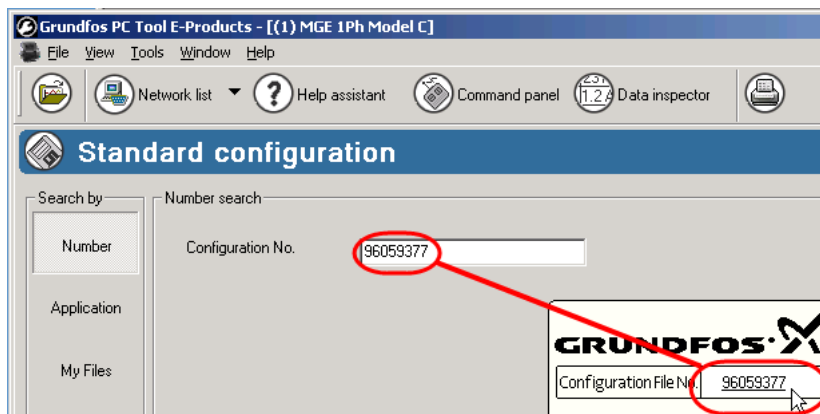
Standard configuration

Note: The search is limited to files valid only for the selected unit.



The result of the search example is a list of all GSC file numbers containing the figures 9648.

The number in the label, is the number of the configuration currently in the product. Click that number to make it enter the input field automatically.



6.2 Searching by application

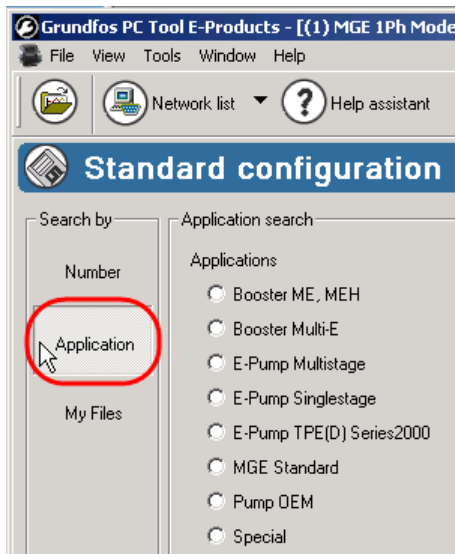
Searching by [Application] is useful when configuring a unit with known application details.

Procedure:

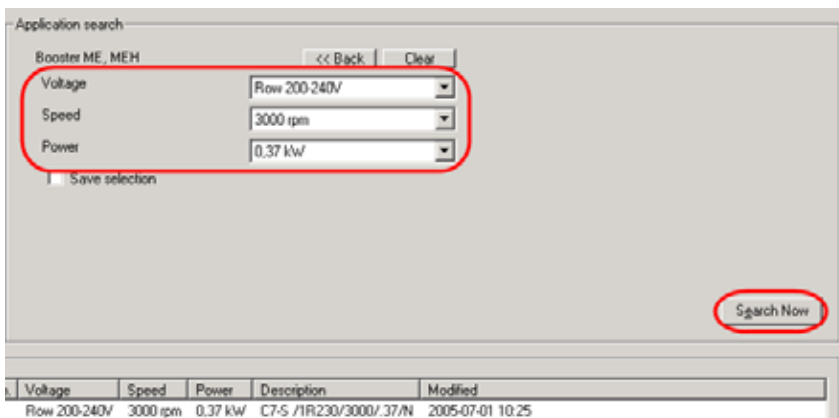
1. Click [Application].

Standard configuration

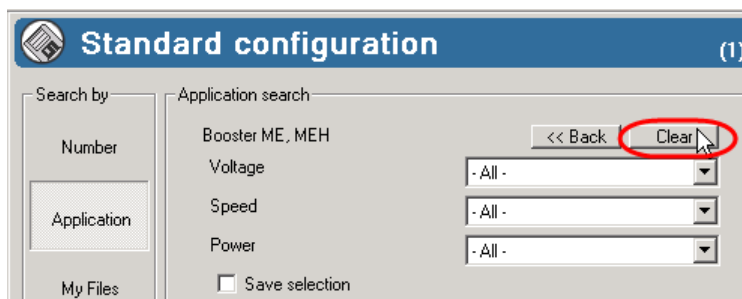
2. Select an application.
The PC Tool automatically switches to the next view.



3. Select the application characteristics from the drop-down lists and click **[Search now]**.

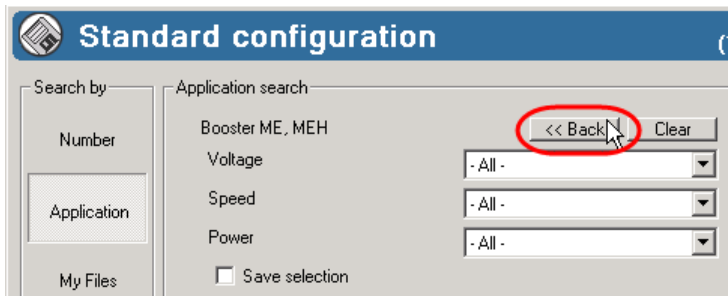


To clear all selections from the drop-down lists, click **[Clear]**.

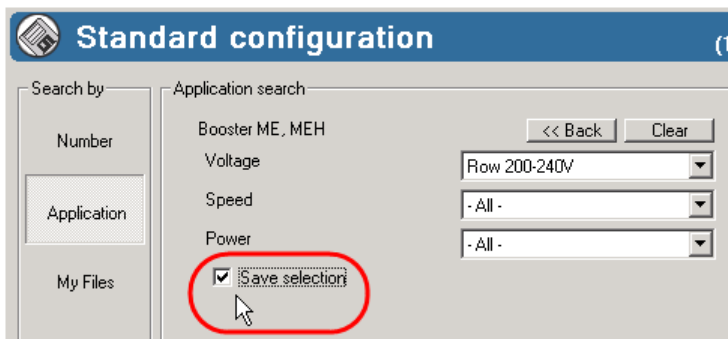


Standard configuration

To return to the application overview, click [**<< Back**]:



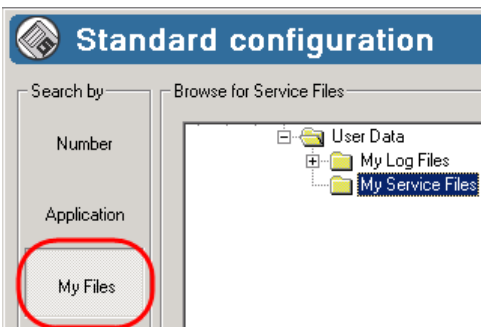
Checking the **Save selection** checkbox will save the selections and display them automatically the next time you access the view.



Note: The actual applications and the search criteria's may vary from product to product.

6.3 Searching by My Files

Searching by [**My Files**] displays a file explorer window, enabling you to browse for a GSC file.

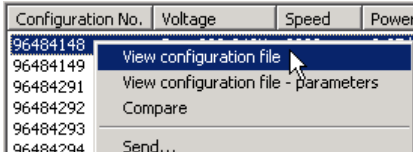


Note: The My Files explorer re-opens in the location selected when you exited the explorer last time.

Standard configuration

6.4 Viewing the configuration file

After selecting a GSC file, right-click the selected GSC file and select **View configuration file** from the pop-up menu:

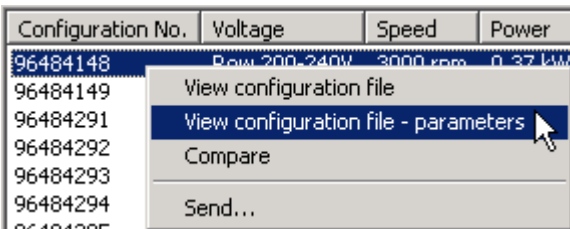


The file data will be displayed in a read-only window:

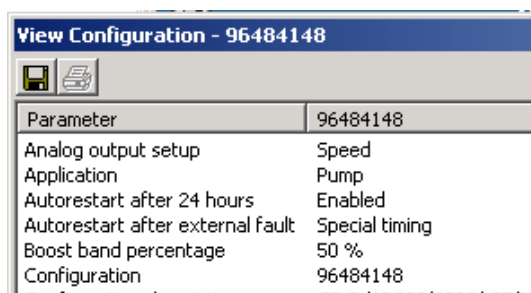


6.5 Viewing the configuration file - parameters

After selecting a GSC file, right-click the selected GSC file and select **View configuration file - parameters** from the pop-up menu:



The file data is interpreted by the PC Tool and displayed as a list of parameters with name, value and physical unit:



6.6 Comparing

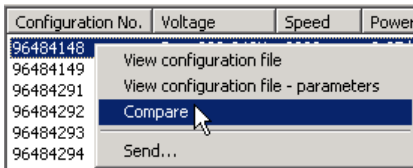
To compare the configuration data of the product with the data in the selected GSC file, either

- click [**Compare**]:



Standard configuration

- or right-click the selected GSC file and select **Compare** from the pop-up menu:



The PC Tool now reads all configuration data from the product and compares it with the data in the selected GSC file.

The differences between product and file are displayed as a list of parameters with name, value from product and value from file:

Compare Result		
Parameter	(1) MGE 1Ph Model C	96484148
Configuration	96059460	96484148
Configuration description	EMS /1R230/3000/.37/N	C7-S /1R230/3000/.37/N
Custom configuration - week	44	14
Digital input 2 setup	External fault	Not used
External setpoint	Not used	0-10V
Functional module	E-Pump I/O	None

Note: When value in product is identical to value in the GSC file, the parameter is not displayed in the list.

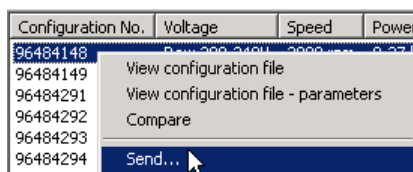
6.7 Sending a GSC file

To send the data of a selected GSC file to the unit, either

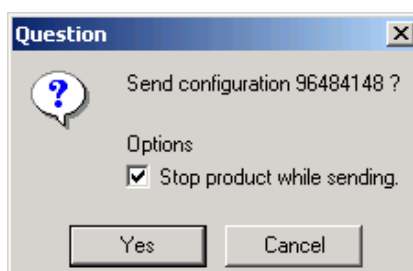
- click [**Send**]



- or right-click the selected GSC file and select **Send** from the pop-up menu.



A dialog prompts you to indicate whether to stop the motor while sending the configuration and whether to reset the unit after the configuration has been completed.



A progress dialog displays information about the data transmission.

Standard configuration

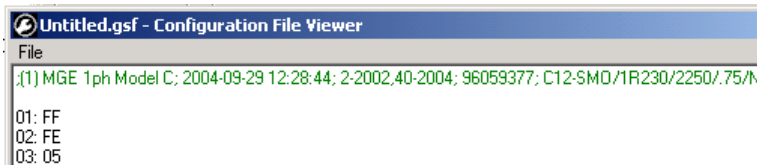
6.8 Creating a service configuration file

In the My Files view you can receive all the configuration data from the unit and save it to a service configuration file.

To start receiving data from the unit, click **[Receive]**:



A progress dialog displays information about the data transmission.



When received, all data are displayed in a read-only window.

From this window you can choose to save the service configuration to a file or close the window without saving.

Service files are saved with the extension GSF (Grundfos Service File).

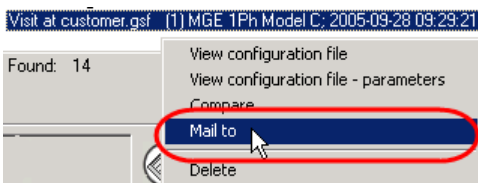
6.9 Sending configuration files in e-mail

To send a configuration file as an e-mail attachment from the My Files view, either

- select a GSC or GSF file from the list and click **[Mail to]**:



- or right-click the selected GSC file and select **Mail to** from the pop-up menu:

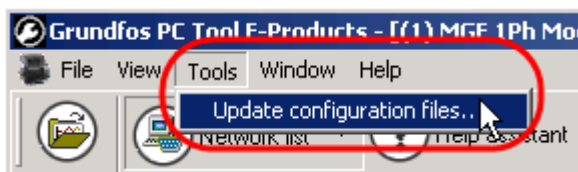


Note: The **Mail to** option is available only from the My Files view.

Fill in the e-mail fields and send the mail as you normally do.

6.10 Updating the configuration files library

To import an updated library of the standard configuration data, click **Tools > Update configuration files**.



Standard configuration

If the selected library is identical to or older than the one installed, a warning is displayed. The warning allows you to skip the update or proceed to overwrite the existing library.

The **Update configuration files** menu item opens a dialog, allowing you to browse for the configuration files library, distributed as a zip' file.

Note: If your computer is connected to a Grundfos network, the dialog offers an **automatic update**. If you select the **automatic update**, the PC Tool will find the updated configuration files library on the Grundfos network, i.e. you need not browse for the library.

6.10.1 More about configuration files

Configuration files are created by application experts.

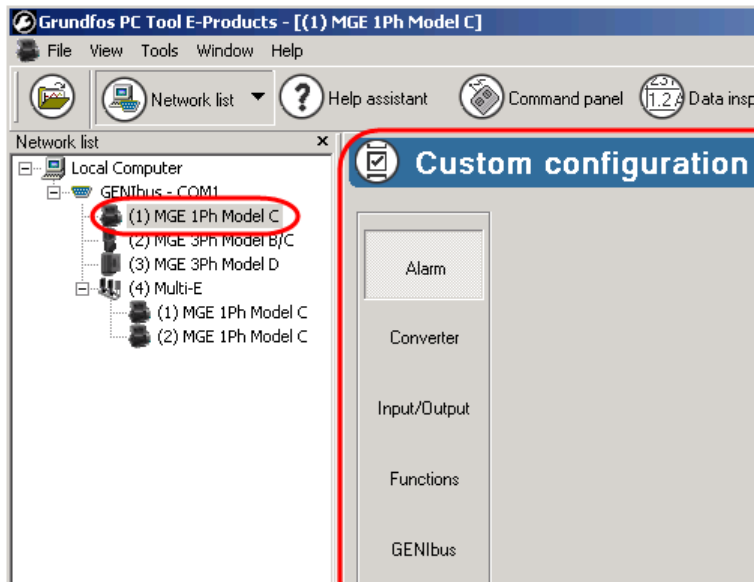
The files are stored in a library, which is updated at regular intervals and published in the GTI database.

When the library is updated, users of the GTI database are notified. Users with no access to the GTI receive the library by mail or CD-ROM.

7. Custom configuration

The custom configuration function enables you to change selected standard configuration settings to a custom configuration.

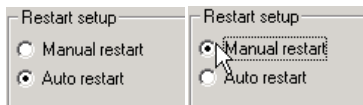
The custom configuration function has a number of views in which parameters are logically grouped.



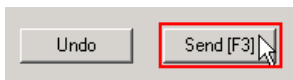
7.1 Changing a parameter value

To change a parameter value:

1. Change the parameter values required, e.g. Restart setup:



2. Click **[Send]** to send the changed values to the unit.



Note: You can change more than one value before sending.

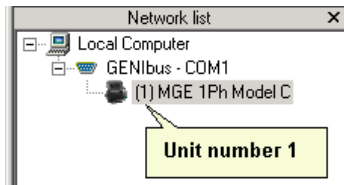
To undo a change, click **[Undo]**:



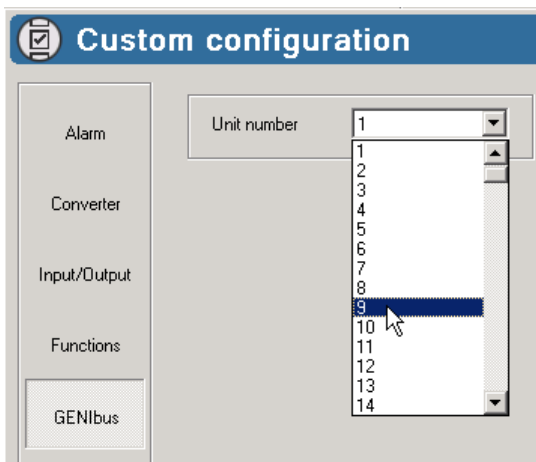
Note: You cannot undo your changes after having clicked **[Send]**.

7.2 Changing the unit address

All units on the *GENibus* network have a unique unit number. The unit number is part of the unit name in the Network list:



The unit number can be changed from the **Custom configuration > GENibus** view:



This is particularly useful after performing a standard configuration of a unit; the unit number is changed to "-" indicating no number.

8. Data log

8.1 Introduction

When the PC Tool is started, the data log is started automatically.

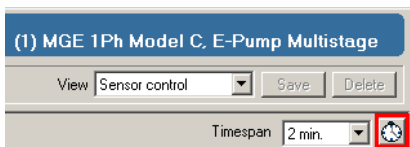
When the PC Tool is closed you are asked if you wish to save the logged data.

Data will be logged from all products on the GENIbus network. You can not choose to log data from only some of the products on the GENIbus network.

Data are logged "as fast as possible". It is not possible to adjust the sample rate of logged data.

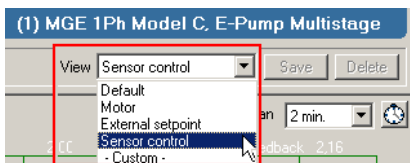
8.2 Views

When you enter the Data log function, a default view is selected in the log plot.



A view is a number of data points, e.g. one view can contain data points Speed and Actual setpoint, another view can contain data points Speed, Motor voltage and Motor current.

You can select among available views in the views drop-down list.



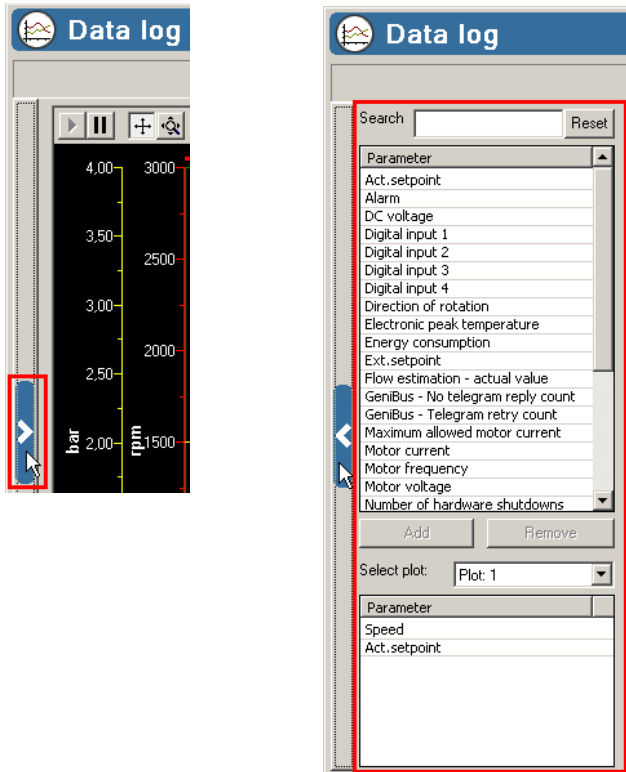
The PC Tool contains a number of defined views, which can not be changed, or deleted.

8.3 Defining a custom view

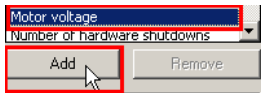
You can define your own custom views.

Data log

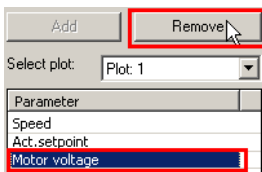
To define a custom view based on the active view, expand the data point selector, then add and remove data points to the view.



A new custom view is automatically created as you start to add or remove data points.

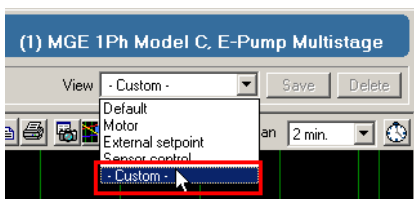


You can add a data point to the active view, by selecting the data point from the upper lists and press the **[Add]** button. Alternatively just double click a data point in the upper list



You can remove a data point from the active view, by selecting the data point from the lower list and press the **[Remove]** button. Alternatively just double click a data point in the lower list.

To define a custom view not based on an existing view, first select **"- Custom -"** from the views drop-down list :

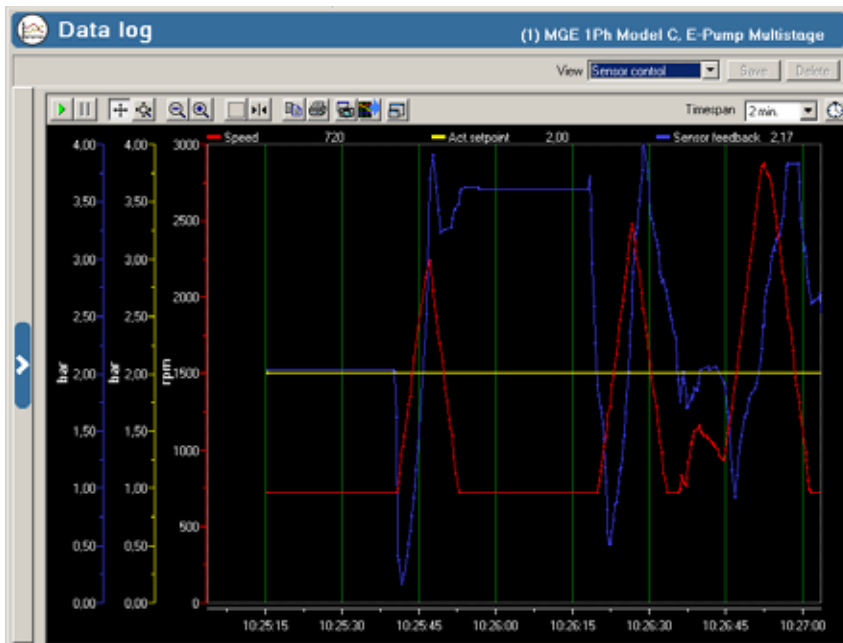


The data point selector will be expanded automatically, when you select "- Custom -".

Start adding data points as described above.

8.4 The log plot






The log plot displays trend curves of the data points of the selected view. All data points share the same time axis, and each have their own value axis.











8.5 The log plot toolbar

The log plot tool-bar offers several facilities for analyzing the logged data.

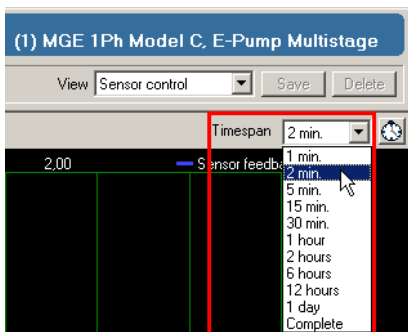


Menu bar item	Description
 Resume	The [Resume] button starts updating the plot. I.e. the time axis will start to move. If any axis has been zoomed or scrolled, then pressing the [Resume] button will also reset scaling of axis.
 Pause	The [Pause] button causes the updating of the plot to stop. (data logging is continued)
 Scroll-axis	When the [Scroll-axis] button is pressed, then moving the mouse over any axis with the left mouse button pressed, that axis will scroll. The scroll can be reset by clicking the [Resume] button.
 Zoom-axis	When the [Zoom-axis] button is pressed, then moving the mouse over any axis with the left mouse button pressed will cause the scaling of that axis to zoom in or out. The zoom can be reset by clicking the [Resume] button.
 Zoom-out	When the [Zoom-out] button is clicked, all axis will be zoomed out one step. The zoom can be reset by clicking the [Resume] button.

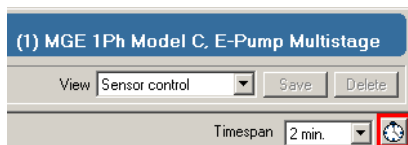
 Zoom-in	When the [Zoom-in] button is clicked, all axis will be zoomed in by one step. The zoom can be reset by clicking the [Resume] button.
 Zoom-box	When the [Zoom-box] button is pressed, then dragging a rectangle in the curve area, will result in a zoom-in on that area. The zoom can be reset by clicking the [Resume] button.
 Cursor	When the [Cursor] button is pressed, a vertical cursor line is visible in the plot. The cursor line can be dragged forward and backward with the mouse. The cursor line indicates exact values of the curve selected. Click on different curves in the plot cause the cursor to display values for the selected curve.
 Copy to clipboard	Clicking the [Copy to clipboard] button will place a bitmap image of the plot in the clipboard. In this way you can easily copy the plot image into a report, a presentation or a mail.
 Print	The [Print] button opens the print dialog of your default printer allowing to directly print the plot image.
 Save as image file	The [Save as image file] button allows you to save the log plot as a bitmap file.
 Export to CSV file	The [Export to CSV file] button allows you to save the logged data to a comma separated file.
 Full screen	The [Full screen] button allows you to enlarge the plot to take up the full computer screen area.

8.6 The log plot time axis

The default span of the time axis is 2 minutes. You can change the span of the time axis by selecting a value from the **Timespan** drop-down list.

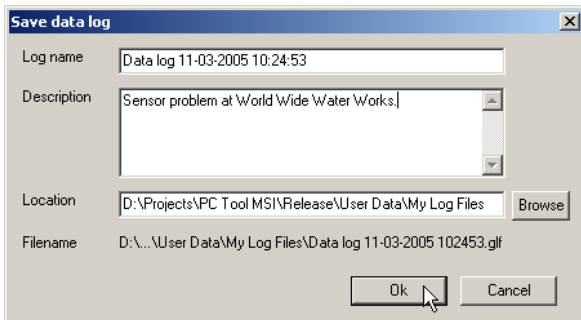


The time span can also be changed by the zoom functions as described above. You can go to a specific time using the **[Go to time]** button.



8.7 Saving a log file

When the PC Tool is closed you are asked if you wish to save logged data.



The PC tool suggests a name and location for the file.
A description can be entered and saved with the log.

It is not possible to save the data log to a file while the tool is running.

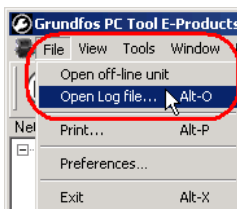
In the **Data log** section of the **File -> Preferences** dialog you can select whether the **Save data log** dialog shall appear or not when the tool is closed. If you choose not to display the dialog, then logged data are not saved.

Note :

If you have the tool connected over a longer period, the saving process may take several seconds. Please see the paragraph 'Size of data log file' below.

8.8 Opening a saved log file

To open a saved log file, select the **File -> Open log file ...** menu item :



Alternatively click the **[Open log file]** button in the tool bar :

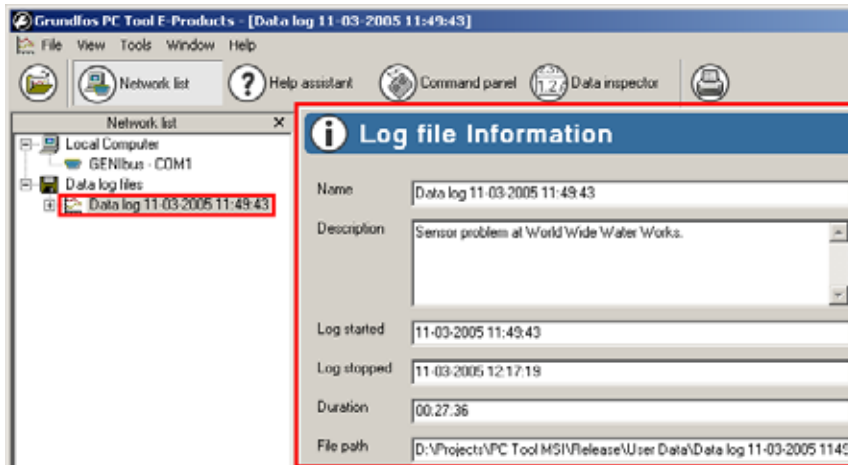


Note :

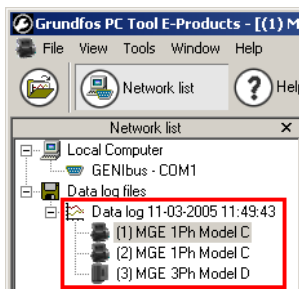
If the data log file is large, it may take several seconds to load the file. Please see the paragraph 'Size of data log file' below.

Data log

Data log files are placed in the Network list under the **[Data log files]** icon. When a Data log file is selected in the Network list, a view with information about the log is displayed :

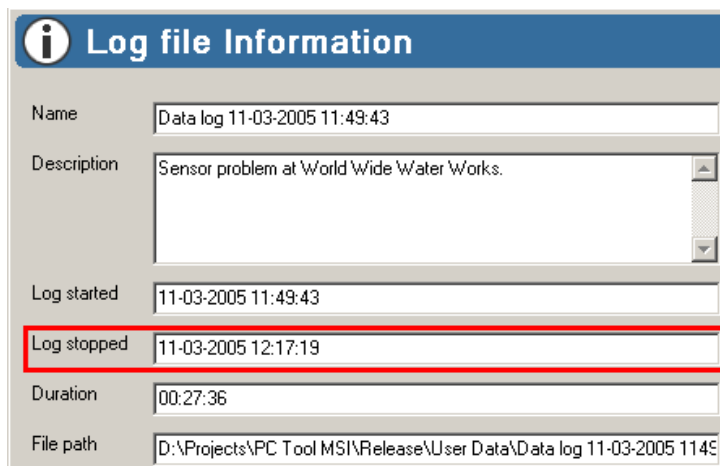


A Data log file contains a log for each of the products that were present on the GENIbus network at the time data were logged :



When you select a product from the Data log file in the **Network list**, the same functions appear, as when the product was on-line and data were logged. The Standard configuration function however does not appear.

The data values displayed in the views of the Monitor function and the Custom configuration function, are the last values logged from the product at the time indicated in the "Log stopped" field in the Information view for the data log file itself :

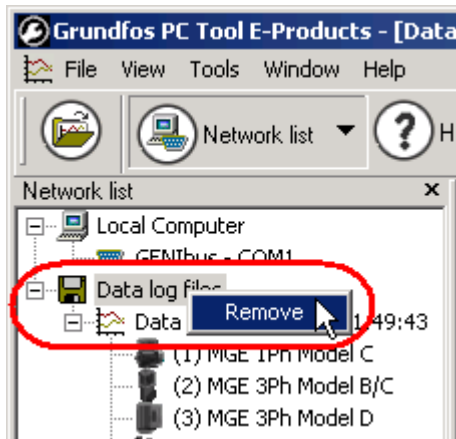


In the Data log function you can perform all the operations as described in the paragraphs Views, Defining a custom view, The log plot and The log plot toolbar.

I.e. you can zoom, scroll, change views, export data etc.

You can remove data log files again by right clicking the 'Data log files' in the Network list and select 'Remove' from the pop-up menu.

If more than one log file is open you can remove all in one click, or one at a time.



8.9 Exporting log data

Logged data can be exported to a 'CSV' file (comma separated file), which is convenient for subsequent treatment and analysis in a spreadsheet, like e.g. Microsoft Excel.

To export logged data press the **[Export to CSV file]** button .

You can choose to export either only the data points in the view, or all logged data.

You can also choose to export only the time period in the view, or the complete time period.



8.10 Opening an exported data log file from Excel

The first row in the CSV file contain columns headers. All subsequent rows contain data :

	A	B	C	D
1	Timestamp	Speed	Timestamp	Act. setpoint
2	38422,41	0	38422,41	0
3	38422,41	0	38422,41	0
4	38422,41	0	38422,41	0
5	38422,41	283,4646	38422,41	2

Each logged data point is represented in the CSV file with two columns - a time column and a value column :

	A	B	C	D
1	Timestamp	Speed	Timestamp	Act. setpoint
2	38422,41	0	38422,41	0
3	38422,41	0	38422,41	0
4	38422,41	0	38422,41	0
5	38422,41	283,4646	38422,41	2
6	38422,41	389,7638	38422,42	2
7	38422,41	519,6851	38422,42	2

When opened in Excel, the data in the Time columns appear as floating point values. In order to see data as a time-value, you must reformat those columns to an Excel time format.

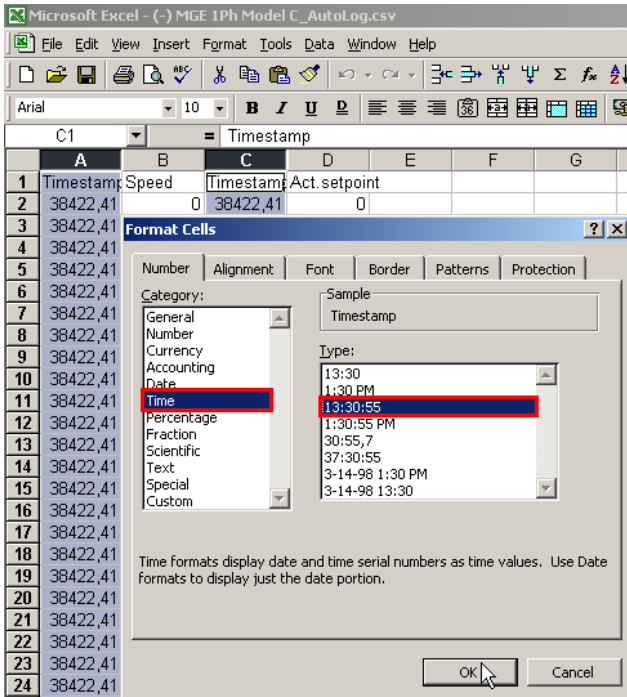
First select all the time columns. Then select the Excel **Format -> Cells** menu-item.

	A	B	C	D
1	Timestamp	Speed	Timestamp	Act. setpoint
2	38422,41	0	38422,41	0
3	38422,41	0	38422,41	0
4	38422,41	0	38422,41	0
5	38422,41	283,4646	38422,41	2
6	38422,41	389,7638	38422,42	2
7	38422,41	519,6851	38422,42	2
8	38422,41	555,1181	38422,42	2
9	38422,41	673,2283	38422,42	2
10	38422,41	732,2834	38422,42	2
11	38422,41	838,5827	38422,42	2
12	38422,41	956,8929	38422,42	2
13	38422,41	1003,937	38422,42	2
14	38422,41	1110,236	38422,42	2
15	38422,41	1181,102	38422,42	2
16	38422,41	1240,157	38422,42	2

To select all the time columns in Excel, use ctrl-click on the Excel columns headers.

Data log

In the Excel **Format number** dialog, first select the Number category Date or Time, then finally select the type of formatting you prefer, and click **[OK]** :



Now the data in the time columns appear in readable time format:

The screenshot shows the data log in Microsoft Excel. The 'Timestamp' column (A) and 'Act.setpoint' column (D) are highlighted with red boxes. The data is as follows:

	A	B	C	D
1	Timestamp	Speed	Timestamp	Act.setpoint
2	9:52:28	0	9:52:28	0
3	9:52:30	0	9:52:30	0
4	9:54:10	0	9:54:10	0
5	9:54:11	283,4646	9:54:10	2
6	9:54:11	389,7638	10:05:08	2
7	9:54:12	519,6851	10:05:10	2

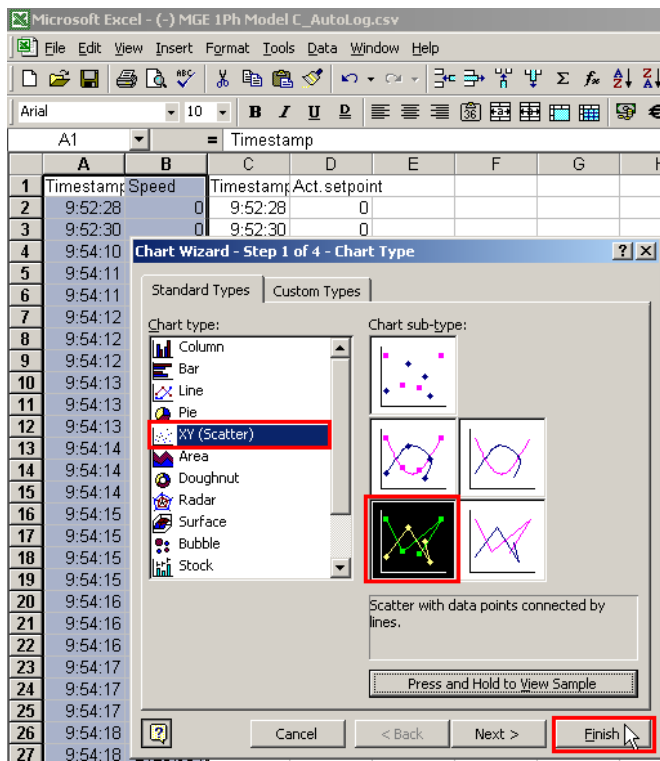
8.11 Making an Excel chart of logged data

First open an exported log file in Excel, and format the time columns as described above.

To make an Excel chart of the data, first select the time and value columns for only one data point :

	A	B	C	D
	Timestamp			
1	Timestamp	Speed	Timestamp	Act. setpoint
2	9:52:28	0	9:52:28	0
3	9:52:30	0	9:52:30	0
4	9:54:10	0	9:54:10	0
5	9:54:11	283,4648	9:54:10	2
6	9:54:11	389,7638	10:05:08	2
7	9:54:12	519,6851	10:05:10	2
8	9:54:12	555,1181		
9	9:54:12	673,2283		

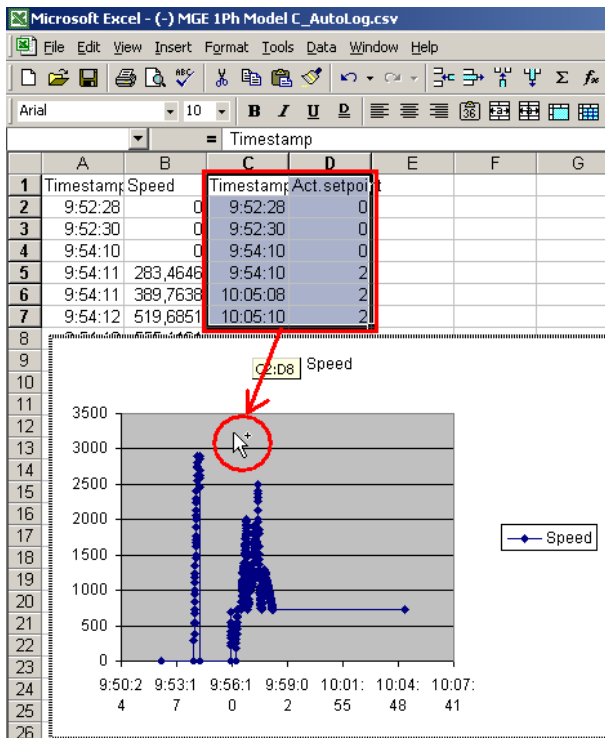
Then complete the Excel chart wizard for that data point only :



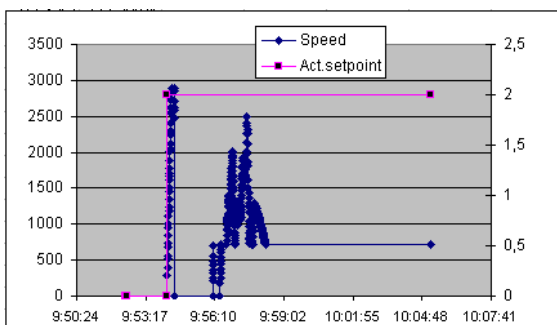
Note :

You must use the Excel **X-Y (scatter)** chart type in order to have the time axis represented correctly.

Subsequently select the time and value columns for the next data point to appear in the chart. Drag and drop the marked columns onto the chart :



Continue formatting the chart and analyzing data in Microsoft Excel :



8.12 Size of data log file

Data are saved in the log only when values are changed. Therefore, if data are logged from a product with constantly changing values then the amount of logged data will increase relatively rapid. On the other hand, if data are logged from a product running very steady with only little change of data values, then the amount of logged data will increase moderately or slowly.

As a rule of thumb, the size of the data log for one product will increase by 600 kBytes per hour, if data are constantly changing.

I.e. logging from a product with constantly changing data values over 24 hours will result in a log file of approx. 14 MBytes.

You can reduce the size of a Data log file significantly by zipping it. The size of the zipped file is typically less than half the size of the original Data log file.

9. Product specific functions

Some of the Grundfos E-products have specific functions, which are not common to all products.

Product specific functions

Function	MGE 1Ph Model C	MGE 3Ph Model B/C	MGE 3Ph Model D	Hydro Multi-E	Hydro MPC CU 351	IO 351	MPC pump	MGE 3Ph Model F	MGE 3Ph Model G	CUE	CR Monitor
Histogram			X					X	X	X	
Trend curve			X					X	X	X	

9.1 Histogram

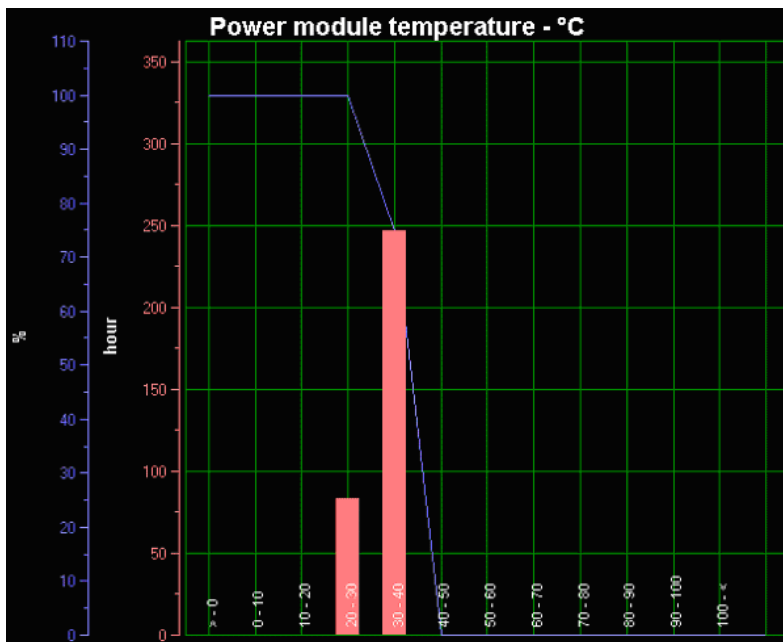
This function applies to CUE and MGE 3Ph Model D, F and G.

The MGE 3Ph Model D stores operating data, which are presented as histograms.

Example :

The columns show that power module temperature has been within 20-30 °C for approx. 85 operating hours and within 30-40 °C for approx 245 operating hours.

The continuous curve shows that for approx. 74% of the operating time, the power module temperature has been 30 °C or higher, and for 100% of the operating time, the power module temperature has been 20 °C or higher.



The x-axis of the histogram shows the value of a parameter, and the x-axis is divided into a number of intervals.

Product specific functions

The y-axis shows the duration (or number of occurrences) of the parameter within each value interval. The y-axis shows both the distribution as columns, and the accumulated value as a continuous curve.

The time measure used for the histograms is "Operating hours", i.e. the number of hours in the product lifetime, where the motor/pump has been running.

You read a column like :

"The parameter value has been within the interval represented on the x-axis for a period of time (or number or occurrences) as indicated on the y-axis by the column height".

You read a point on the continuous curve like :

"The parameter value has been within or above the interval represented on the x-axis for the percentage of time (or percentage or occurrences) as indicated on the percentage y-axis.

9.2 Trend curve

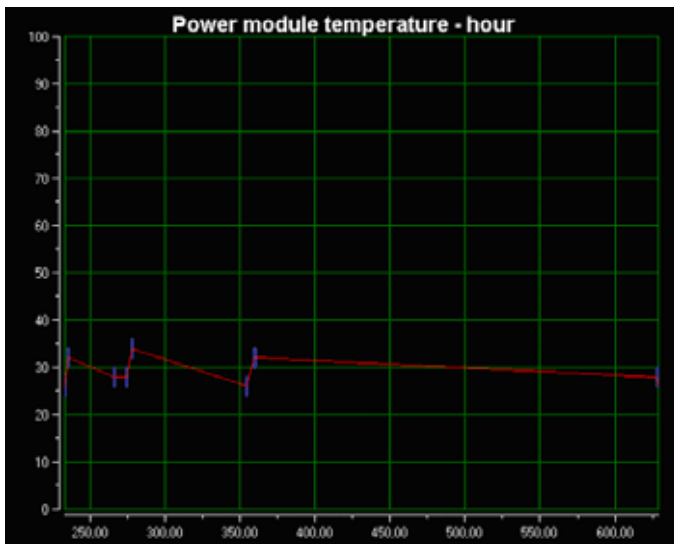
This function applies to CUE and MGE 3Ph Model D, F and G.

The MGE 3Ph Model D makes a data sample every 10 sec, and makes an average of the samples every 10 minutes. Only if the last averaged value differs significantly from the previous averaged value, then the new value is stored in the trend-curve.

The criteria for a "significant" change is defined by the MGE itself, and is indicated on the trend curve by a small vertical line.

Example :

The curve shows the trend of the power module temperature during the time from approx. 250 power-hours to approx 625 power-on hours.

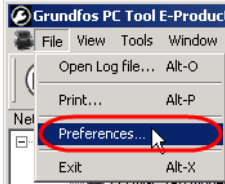


If the motor/pump is stopped due to an alarm, the MGE will pause the trend curve sampling.

The time measure used for the trend curves is "Power-on hours", i.e. the number of hours in the product lifetime with mains voltage supply, regardless whether the motor/pump has been running or not.

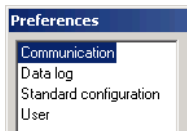
10. Tool preferences

Select the **File > Preferences** menu item to enter the preferences dialog:



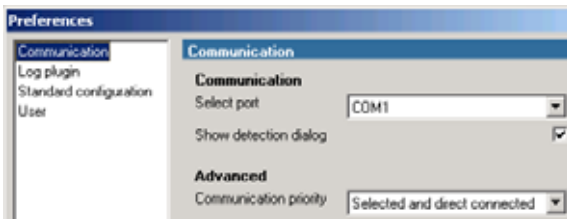
In the **Preferences** dialog, you can customise:

- communication settings
- Data log settings
- standard configuration settings
- user profile.

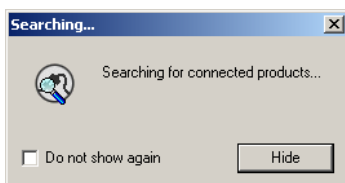


10.1 Communication preferences

The PC Tool analyses your computer for available COM ports. Select a port from the **Select port** drop-down list of available ports.



The **Show detection dialog** option determines whether the detection dialog is visible or not during start-up of the PC Tool:



The Advanced-Communication priority can be set to :

- Selected
- Selected and direct connected (default)
- Equal

Selected means that the product, which is selected in the Network list gets the highest communication priority.

"Selected and direct connected" means that all products connected directly on first level on the GENibus get equal communication priority.

Tool preferences

Equal means all products get equal communication priority.

10.2 Data log

10.2.1 Plot view

Plot view:	
Number of plots	1 plot
Plot timestamp format	Date and time
Curve marker size	3
Curve line width	2

Number of plots

Number of plots allow you to define up to 3 individual plots in the Data log view.

Plot timestamp format

Plot timestamp format allow to change the format of the time axis between

Time only	(hh:mm:ss)
Time with milliseconds	(hh:mm:ss:uuu)
Date and time	(DD:MM:hh:mm:ss)

where

DD	= day
MM	= month
hh	= hour
mm	= minute
ss	= second
uuu	= milisecond

Curve marker size

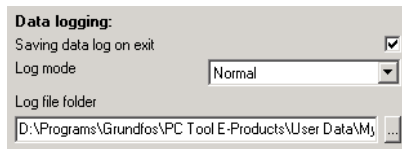
Curve marker size allow to set different size of the curve markers.

Curve line width

Curve line width allow to set thin or thick curve lines.

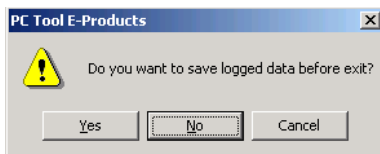
Tool preferences

10.2.2 Data logging



Saving data log on exit

When the option Saving data log on exit is checked, following dialog is displayed just before the PC Tool is closed :



If clicking [Yes], data will be saved to file and the PC Tool will close.

If clicking [No], the PC Tool will close without saving data.

If clicking [Cancel] the PC Tool will continue to run without saving data to file.

When the option Saving data log on exit is not checked, the dialog will not be displayed when PC Tool is closed, and logged data are not saved to file.

Log mode

The Log mode option determine the level of details logged, when data values are unchanged within a 2 second period.

When set to Normal :

If data values are unchanged within a 2 sec. period, then none of the intermediate samples with unchanged value are stored.

When set to Detailed :

If data values are unchanged within a 2 sec period, then the last sample with unchanged value, and the timestamp for that value is stored

Log file folder

The Log file folder determine the default location for storing log files.

10.3 Standard configuration preferences

Options for standard configuration:

- Application search options
- My Files search options
- Send options.
- Save to file options

Tool preferences

10.3.1 Application search options

Application search options:

Autoselect criteria when only one remains	<input type="checkbox"/>
Stop autoselect criteria when set to "-All-"	<input type="checkbox"/>
Autosearch on criteria change	<input checked="" type="checkbox"/>
Only autosearch after first manual search	<input checked="" type="checkbox"/>

When the **Autoselect criteria when only one remains** option is checked, the PC Tool automatically selects the value in the drop-down lists which have only one value.

The **Stop autoselect criteria when set to "-All-"** option is related to the option above. When the **Stop autoselect criteria when set to "-All-"** option is checked, no autoselection will be done in drop-down lists which have been set to "-All-".

When the **Autosearch on criteria change** option is checked, the list of results will be updated for each selection made in the drop-down lists.

The **Only autosearch after first manual search** option is related to the option above. When the **Only autosearch after first manual search** option is checked, the list of results is not updated until after you click [**Search**] for the first time.

10.3.2 My Files search options:

My Files search options:

Always start searching from this path

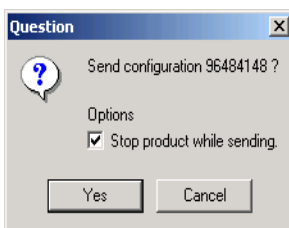
D:\Programs\Grundfos\PC Tool E-Products\User Data\My ...

10.3.3 Send options

Send options:

Show option for stopping motor during configuration	<input checked="" type="checkbox"/>
Show option for resetting motor after configuration	<input type="checkbox"/>

The above send options affect the dialog displayed after you click [**Send**] in standard configuration:



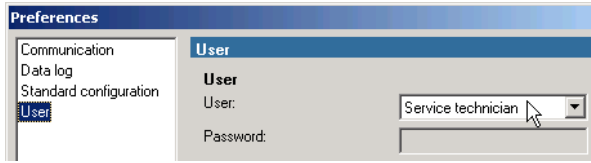
10.3.4 Save to file options

Save to file options:

Field Delimiter

Defines the field delimiter used when saving a compare result to file from the standard configuration compare function.

10.4 User preferences



The following user groups are defined:

- Service technician
- Production
- Development

Group	Description
Service technician	Grundfos employed service technicians or external partners using the PC Tool on site for installation, service and fault finding on a complete pump system or an individual pump.
Production	Grundfos Electronics production and test staff using the PC Tool for fault analyses on the frequency converter.
Development	Grundfos product developers and product/application specialists using the PC Tool for product development.

Feature list and user rights	Service technician	Production	Development
General PC Tool elements			
Network list	X	X	X
Help assistant	X	X	X
Help assistant advanced view			X
Command panel	X	X	X
Data inspector	X	X	X
Trend curve viewer	X	X	X
Generate report	X	X	X
Update configuration files	X	X	X
Monitor			
Views			
Status	X	X	X
Operating log	X	X	X
Information	X	X	X
Test		X	
Histograms	X	X	X
Trend curves	X	X	X
Standard configuration			
Views			
Search by Number	X	X	X

Tool preferences

Feature list and user rights	Service technician	Production	Development
Search by Application	X	X	X
Search by My Files	X	X	X
Functions			
Send GSC file	X	X	X
Compare	X	X	X
Compare filters for viewing <i>Different, Unavailable, Identical</i> data			X
Compare GENI class and ID information			X
View configuration file	X	X	X
View configuration file – parameters	X	X	X
View configuration file – includes resolved			X
Mail to ¹	X	X	X
Receive ¹	X	X	X
Delete ¹	X	X	X
Explore ¹			X
Send GSF file ¹			X
Deactivate protected areas when sending GSC or GSF file			X
Custom configuration			
Views			
Alarm	X	X	X
Converter (Controller)	X	X	X
Input/Output	X	X	X
Input/Output digital input 1 can be configured to other than Start/Stop			X
Functions	X	X	X
<i>GENibus</i>	X	X	X
Add on			X
Data log			
Views			
Data log	X	X	X
Parameter table			
Views			
Parameter table			X

1. Only in My Files view

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