

Quality Policy

Grundfos Gulf Distribution

At Grundfos Gulf Distribution, we pioneer solutions to the world's water and climate challenges and improve quality of life for people.

We are committed to conduct the business in a sustainable way by upholding Grundfos purpose, values and strategy, of which Quality is an integral part.

We are committed to:

- Create value to our customers and meet their expectations through efficient, courteous, and consistent service.
- Comply with relevant laws and regulations; conforming to the requirements of both local and international standards and internal requirements.
- Motivate and develop our employees through training, supervision, empowerment and by providing the best working atmosphere.
- Carry out the business in a cost-effective way by mitigating the risks and adhering to a zero-defect philosophy.
- Improve the quality of our service providers through training, effective communications, critical analysis and periodic evaluations.

At Grundfos Gulf Distribution we follow the quality management system conforming to the requirements of ISO 9001 2015 which is regularly audited and continuously improving towards excellence. Grundfos Gulf Distribution management and leadership are dedicated and committed to providing adequate resources for the implementation and the maintenance of the quality management system.

Date: 10th February 2021
Version: 1.3


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