

## TERMS & CONDITIONS: GRUNDFOS SPRING BOOSTER FREE GIFT PROMOTION

### 1. THE PROMOTER

The Promoters are:

- **In Australia:** Grundfos Pumps Pty Ltd, 515 South Road, Regency Park, South Australia, 5010. ABN 90 007 920 765.
- **In New Zealand:** Grundfos Pumps NZ Ltd, 17 Beatrice Tinsley Crescent, Albany, Auckland, 0632. NZBN 9429032248067.  
*(Hereinafter collectively referred to as 'Grundfos' or 'the Promoter').*

### 2. PROMOTION PERIOD

The promotion commences at 12:01 AM on **15 September 2026** and concludes at close of business on **15 December 2026**, or strictly until the allocated stock of promotional free gifts is exhausted (*the 'Promotion Period'*). All online claim registrations must be fully submitted by the close of business on **15 December 2026**.

### 3. ELIGIBILITY & EXCLUSIONS

- Entry is open exclusively to retail residential buyers 18+ (*homeowners*) located in Australia or New Zealand.
- To qualify, the participant must purchase a brand-new Eligible Product from a physical, brick-and-mortar **Grundfos Authorised Dealer** store during the Promotion Period.
- **Online Exclusions:** Products purchased from online e-commerce stores, internet auction sites, or grey-import websites are strictly ineligible for this promotion.

### 4. ELIGIBLE PRODUCTS

The promotion applies strictly to the following Grundfos pump models purchased in Australia or New Zealand:

- Grundfos JP Series
- Grundfos CMB Series
- Grundfos CMB-SP Series
- Grundfos SCALA1 Series
- Grundfos SCALA2 Series

## 5. THE FREE GIFTS & SEPARATE TIERS

Free gifts are allocated based on the specific pump model purchased on a valid invoice:

- **The Jet Pump Tier (Grundfos JP):** Valid purchases of a Grundfos JP pump will receive a **YETI Tumbler** (or an item of similar quality and retail value, subject to stock availability).
- **The Booster Pump Tier (CMB, CMB-SP, SCALA1, SCALA2):** Valid purchases of these models will receive a **YETI Drink Bottle** (or an item of similar quality and retail value, subject to stock availability).

## 6. CLAIM LIMITS & ANTI-RORT PROTECTION

- **Strict Limit:** There is a strict limit of **one (1) free gift per person** and **one (1) free gift claim per valid tax invoice** for the entire duration of the promotion regardless of the number of pumps purchased in one invoice.
- **Verification Requirements:** To successfully claim a free gift at the point of purchase, the participant must scan the instore promotional QR code using a mobile device, complete the digital registration form, enter a valid tax invoice/receipt number, and **upload a clear photograph of their purchase receipt**.
- The quantity of eligible pumps per claim form defaults strictly to one (1). Multiple registrations utilizing the same tax invoice number or receipt image will be automatically flagged and disqualified.

## 7. GIFT REDEMPTION & DISTRIBUTION

- **Gift claims must be completed in-store at the time of purchase.** To be eligible to receive a free gift, the purchaser must scan the promotional QR code and successfully submit their registration while physically present in the participating dealer store at the time of purchase. Claims submitted after leaving the store, or at any later date, will not be accepted or honoured by Grundfos.
- All eligible free gifts will be distributed directly to the customer **at the physical place of purchase, by the participating dealer staff**, upon the customer showing the successful "Claim Submitted" confirmation screen on their mobile device.
- Free gifts will only be distributed during the official Promotion Period and are strictly subject to stock availability. Grundfos takes no responsibility for individual dealer locations running out of gift stock prior to the campaign end date.
- Free gifts are non-transferable, non-exchangeable, and cannot be redeemed for cash or credit.

## **8. PRIVACY & DATA USE**

By scanning the QR code and submitting a purchase registration, participants agree that Grundfos will collect, store, and process their transactional data (including pump model, store location, invoice number, and timestamp) alongside essential verification contact details. This data will be used to validate the gift claim, prevent fraudulent submissions, and assist Grundfos in market research to improve future products and consumer services. All personal data will be handled securely in strict compliance with the Australian Privacy Principles, the NZ Privacy Act 2020, and the Grundfos Privacy Policy available at <https://www.grundfos.com/au/legal/privacy>.

## **9. TECHNICAL MALFUNCTIONS & LIABILITY LIMITS**

Grundfos is not responsible or liable for any digital transmission problems or technical malfunctions of telephone networks, internet lines, computer servers, mobile software systems, or traffic congestion on mobile networks. This includes any technical failures preventing access to the QR code landing page, or any physical damage to a participant's mobile handset resulting from downloading campaign materials or participating in this promotion.

## **10. UNFORESEEN CIRCUMSTANCES**

Grundfos will not be held responsible for any incorrect, inaccurate, or incomplete information communicated in connection with this promotion if the deficiency is caused by an operational event, software error, or supply chain disruption completely outside the reasonable control of Grundfos.

## **11. TIME OF RECEIPT**

Purchase registrations will be deemed officially accepted at the time they are successfully logged by the Promoter's database, not at the time of transmission by the user. Any form of automated, scripted, or bot-driven entry generated via software devices is invalid and will result in an immediate ban from the campaign.

## **12. TAX LIABILITY**

Grundfos accepts no responsibility or liability for any personal tax implications or reporting duties that may arise for an individual as a result of accepting a premium consumer gift under these T&Cs. Independent financial or taxation advice should be sought if required.

## **13. AUDIT RIGHTS & DISQUALIFICATION**

Grundfos reserves the absolute right to verify the validity of all claims and dealer sales records. Grundfos will disqualify any individual who tampers with the entry process, manipulates the point-of-sale QR mechanism, or submits false, doctored, or duplicated receipts. Incomplete, illegible, or incomprehensible registrations will be deemed invalid.

#### **14. GOVERNING LAW**

The laws of South Australia govern this promotion. All participants explicitly submit to the non-exclusive jurisdiction of the courts of South Australia to resolve any legal disputes or administrative claims arising out of this campaign.