

GRUNDFOS SPRING BOOSTER PROMOTION FOR PLUMBERS 2026

TERMS AND CONDITIONS (GAME OF SKILL)

1. THE PROMOTER

The Promoter in Australia is Grundfos Pumps Pty Ltd, 515 South Road, Regency Park, South Australia, Australia, 5010, ABN 90 007 920 765 (hereinafter 'Grundfos').

The Promoter in New Zealand is Grundfos Pumps NZ Ltd, 17 Beatrice Tinsley Crescent, Albany, Auckland, New Zealand, 0632, NZBN 9429032248067 (hereinafter 'Grundfos').

2. ELIGIBILITY

Entry is open to legal residents of Australia and New Zealand aged 18 years or older who work as a licensed plumbers. Licensed plumbers must provide proof of current plumbing license to be eligible. Employees of the Promoter, its associated agencies, Authorised Grundfos Dealers and their immediate families are ineligible to enter.

To be eligible to win the Grand Prize Trip, entrants must be aged 18 years or older, be a licensed plumber, hold or be willing to obtain a valid passport (with at least 6 months validity remaining at the time of travel) along with any necessary travel visas, and be medically and legally permitted to travel internationally.

3. PROMOTION PERIOD

The promotion commences at 12:01 AM AEST on **15 September 2026** and closes at 11:59 PM AEDT on **8 December 2026** ("Promotion Period").

4. HOW TO ENTER & ENTRY TIERS

To claim a valid entry, entrants must provide their current plumbing licence number at the time of entry submission. Failure to provide a valid plumbing licence number may result in the entry being deemed invalid. The Promoter reserves the right to verify any plumbing licence details provided and request additional evidence of trade credentials at its discretion.

- **Weekly Minor Prize Entries:** Every single (1) qualifying Grundfos pump purchased on a valid invoice during the Promotion Period entitles the entrant to one (1) entry into the respective weekly judging period. Each entry requires one (1) unique written answer to the promotional prompt.
- **Grand Prize Trip Entries:** Entrants will receive entries into the Grand Prize judging pool based on the cumulative volume of qualifying pumps purchased on a single invoice, according to the following volume tiers:

- 10 to 19 pumps = One (1) Grand Prize Entry (requires 1 unique written answer)
- 20 to 29 pumps = Two (2) Grand Prize Entries (requires 2 unique written answers)
- 30+ pumps = Three (3) Grand Prize Entries (requires 3 unique written answers)

For an entry to be valid, no more than half the pumps on each invoice can be JPs.

- To claim valid entries, participants must upload their invoice at <https://grundfosaustralia.wufoo.com/forms/2026-grundfos-spring-booster-promotion-qekx2h81fejuwx/> and complete the required number of unique, original written responses matching their eligible entry tier. Identical or plagiarised responses submitted by the same entrant will be disqualified.

5. NATURE OF THE COMPETITION

This is a strict game of skill. **Chance plays no part in determining the winners.** Each valid entry will be individually judged on its creative merit, originality, and eloquence.

6. PRIZE LIMITS & ELIGIBILITY

- Entrants are limited to winning a maximum of one (1) weekly minor prize (\$130 value) for the duration of the promotion.
- Winning a weekly minor prize does not disqualify the entrant from winning the Grand Prize trip.
- An entrant's weekly entries only qualify for the specific weekly judging period corresponding to their date of purchase, whereas all valid entries submitted throughout the entire 12-week Promotion Period will be entered into the Grand Prize judging pool.

7. JUDGING DETERMINATION

- **Weekly Prizes:** A judging panel will evaluate all unique answers submitted during each respective weekly tracking period. The ten (10) most creative and eloquent answers will win a weekly prize.
- **Grand Prize:** On **15 December 2026**, the judging panel will review the entire historical pool of valid answers submitted across the entire 12 weeks. The most creative and eloquent answers from four (4) eligible entrants from the entire campaign will be awarded the Grand Prize trip to Denmark and Germany.
- To ensure the Grand Prize is distributed across the plumbing industry, a maximum of one (1) Grand Prize winner may be awarded per company, business entity or employer. If multiple eligible entries from the same company, business entity or employer are selected during judging, only the highest-ranked entry from that company will be awarded a Grand

Prize. The Promoter reserves the right to award any remaining Grand Prize places to the next highest-ranked eligible entrant from a different company, business entity or employer.

8. WINNER NOTIFICATION & DELIVERY

Winners will be notified via the email address provided at the time of entry within two (2) business days of the respective judging date. Prizes will be securely dispatched via postal mail or courier to the winner's designated delivery address. The Promoter takes no responsibility for prizes lost or damaged in transit.

9. GRAND PRIZE TRAVEL PACKAGE

The Grand Prize consists of one (1) place on the Grundfos VIP Trip to Denmark and Germany to be conducted from **10 March 2027 to 17 March 2027**. Winners may be required to depart their home location on **9 March 2027 (or earlier where flight schedules require)** and may return home on **18 March 2027**. Winners must be available to travel for the entire duration of the trip.

The itinerary will include attendance at the official Grundfos programme, including visits to Grundfos facilities in Denmark and attendance at ISH 2027 in Germany. The final itinerary may be amended by Grundfos at its discretion due to operational, travel, venue, safety or business requirements.

Prize Inclusions

The Promoter will provide:

- Return economy-class international airfares from the winner's nearest practical Australian or New Zealand international airport.
- Economy-class flights, rail travel or other transportation required as part of the official programme.
- Accommodation selected by Grundfos for the duration of the official programme.
- Meals and refreshments included as part of the official programme.
- Entry tickets and access to all official Grundfos activities, factory visits, meetings, functions, site tours and ISH 2027 activities included in the official itinerary.
- Ground transportation organised by Grundfos as part of the official programme.
- Travel Insurance for the duration of the trip and the official programme.

Prize Exclusions

The prize does not include:

- Passport costs.
- Visa costs or entry permits.
- Vaccinations, medical examinations or health documentation.
- Airport transfers to or from the winner's home location unless specifically arranged by Grundfos.
- Spending money.
- Personal purchases and souvenirs.
- Mini-bar charges.
- Hotel room service unless included in the official itinerary.
- Laundry expenses.
- Alcoholic beverages outside official hosted functions.
- Expenses incurred outside the official programme.
- Any costs associated with extending the trip before or after the official travel dates.

Travel Requirements

To be eligible to travel, winners must:

- Hold a valid passport with at least six (6) months validity remaining after the completion of travel.
- Obtain and maintain any necessary visas, permits, authorisations and travel documentation at their own cost.
- Be medically and legally permitted to travel internationally.
- Comply with all airline, airport, immigration, customs and border requirements.
- Be available to travel on the dates specified by the Promoter
- Winners should apply for any required visas and travel documentation as soon as they are notified of their prize.

Programme Participation

Acceptance of the prize is conditional upon participation in the official Grundfos programme.

Winners must attend and participate in all scheduled activities, flights, transfers, accommodation

arrangements and business functions that form part of the official itinerary unless otherwise approved by Grundfos.

Grundfos reserves the right to remove any participant from part or all of the programme if their conduct is deemed unsafe, illegal, disruptive, inappropriate, or likely to bring Grundfos into disrepute.

Prize Forfeiture

If a winner:

- Is unable to travel,
- Fails to obtain required travel documents including VISAs,
- Does not hold a suitably valid passport,
- Withdraws from the trip,
- Is refused entry into any destination country, or
- Is otherwise unable to participate,

the prize will be forfeited and no cash alternative, credit, substitute travel arrangements or compensation will be provided.

Grundfos reserves the right to award the prize to an alternative eligible entrant.

Travel Delays, Changes and Force Majeure

Grundfos is not responsible for delays, cancellations, schedule changes, border restrictions, industrial action, government travel advisories, acts of God, pandemics, weather events or other events beyond its reasonable control affecting the trip.

Grundfos reserves the right to modify, postpone, substitute or cancel any part of the itinerary if required for operational, safety or commercial reasons.

10. PRIVACY, DATA USE & MARKETING CONSENT

By submitting an entry, entrants explicitly consent to the collection, storage, and usage of their personal details by the Promoter. This information will be used for the administrative purposes of this competition and to contact the entrant with future commercial opportunities, exclusive offers, and marketing promotions via email, SMS, or mail. Entrants may opt-out of receiving future marketing materials at any time by utilizing the unsubscribe function provided in those communications. Data will be handled strictly in accordance with the Australian Privacy Principles under the Privacy Act 1988 (Cth) and the New Zealand Privacy Act 2020. Grundfos Privacy Policy is

available at <https://www.grundfos.com/au/legal/privacy> and <https://www.grundfos.com/nz/legal/privacy>

11. GENERAL CONDITIONS

Prizes are non-transferable, non-exchangeable, and cannot be redeemed for cash. To be declared an official winner, entrants must provide valid proof of purchase matching their entry details if requested.

12. CLOSING DEADLINE & ENTRY RECEIPT

All entries must be fully submitted via the promotional platform by 11:59 PM AEDT on **8 December 2026**. Entries will be deemed accepted strictly at the time of receipt by the Promoter's database, not at the time of transmission by the entrant. Any form of automated, scripted, or macro-driven entry using internet bots or specialized software is strictly prohibited and invalid. The Promoter cannot be held accountable for any technical delays resulting in entries or prizes being received outside the specified promotional timeframes.

13. TECHNICAL MALFUNCTIONS & LIMITATION OF LIABILITY

The Promoter is not responsible for any problems, data loss, or technical malfunctions of any telephone networks, online servers, internet providers, computer hardware, or software systems. This includes any traffic congestion on mobile networks, or any combination thereof, including any damage to an entrant's or any other person's computer or mobile handset resulting from downloading promotional materials or participating in this competition. The Promoter will not be held responsible for any incorrect, inaccurate, or incomplete information communicated in connection with this promotion if the deficiency is caused by circumstances outside the reasonable control of the Promoter.

14. AUDIT RIGHTS & DISQUALIFICATION

The Promoter reserves the absolute right to verify the validity of all entries and trade credentials, and to disqualify any entrant who tampers with the entry process, submits false invoices, or registers a pump sale that is not in accordance with these Terms and Conditions. Unauthorised multiple entries utilizing the same unique purchase invoice will be disqualified immediately. Incorrect, incomplete, plagiarised, or incomprehensible written answers will be deemed invalid. No operational responsibility will be accepted for lost, late, or misdirected entry submissions.

15. TAX IMPLICATIONS

The Promoter accepts no liability or responsibility for any personal or business tax implications (including Fringe Benefits Tax or income tax) that may arise for trade professionals accepting any prize, reward, or travel package under this promotion. Independent financial and taxation advice should be sought by all participants prior to accepting a prize.

16. GOVERNING LAW

The laws of South Australia govern this promotion. All entrants submit to the non-exclusive jurisdiction of the courts of South Australia to resolve any legal disputes arising from this campaign.