

Grundfos Start Up and Commissioning (S&C) Conditions and Requirements

1. **S&C Scheduling** requires a minimum two-weeks advance notice.

***** PRESTART UP Checklist** must be completed prior to scheduling S&C.

2. **Standard S&C** will be performed during regular hours (Mon-Fri 7:00am-2:30pm). Outside regular hours premium will apply.
3. **S&C pricing** is defined as one visit, the on-site hours to perform the work to one site address within 75kms of Grundfos Service or Authorised Service Centre. This will cover up to (2) hours of travel time. If greater than 2 hours, customer will be charged @ \$ 125/hr for the additional travel time.
4. **2nd Visit Required.** If the Grundfos representative arrives at site, and the system is not 100% ready for S&C and that the work needs to be rescheduled due to circumstances out of Grundfos' control, the initial incurred costs are the sole responsibility of the customer and the return visit will be quoted separately.
5. Warranty may be voided if proper S&C cannot be proven by the end user.
6. Grundfos - General Terms and Conditions applies to this quote. Copies of the full General Terms Conditions are available upon request.