

GRUNDFOS PUMPS LTD.

Grovebury Road
Leighton Buzzard
Bedfordshire
LU7 4TL

Telephone: 01525 850000

Facsimile: 01525 850011

Email: grundfosuk@grundfos.com

Website: www.grundfos.co.uk

Registration No. 805960 England

Registered Office: as above

3rd November 2020

Impact of Coronavirus – Force Majeure

As an organisation who understands their responsibility to protect their staff, community as well as the wider society; Grundfos have during this period of uncertainty, acted in a pre-emptive way to minimise the impact of COVID-19 and have proudly continued to serve customers across the UK throughout.

We continue to remain as agile as possible within this unprecedented scenario and took early steps such as banning unnecessary international travel and have also had, in the main, all office employees working from home since Monday 16th March, a situation that will remain in place until at least the end of 2020. Although this is limiting face-to-face meetings, due to the nature of our IT/comms system set-up, we are able to offer customers a 'business as usual' service from home, so we continue to expect there to be minimal disruption to the business through year end.

Our offices maintain a skeleton staff to accept deliveries until further notice. Service requests and sales visits, will continue to be assessed on a case by case basis.

We can assure you that Grundfos do the utmost to fulfil our contractual obligations and deliver our orders on time. Because of the on-going situation, we might experience interruption in supply chain and difficulties with delivering products on time and based on the declaration from WHO, we consider the current situation as an extraordinary situation outside Grundfos' reasonable control (force majeure).

We are however constantly and closely monitoring the situation and we are working very hard to mitigate any impact due to the COVID-19 on our orders, our usual service level and our ability to meet market demands. We continuously review the situation and as we have many of our products manufactured at various local and global sites, this is helping to overcome any disruption. Additionally, we have established an internal Grundfos Task Force constantly monitoring the situation to find alternative solutions to limit any impact on our usual service levels and our ability to meet customer demands.

We will keep you updated and revert to you, when we have further information. For the latest information please check on www.grundfos.co.uk under the Latest News section for updates.

As this is a fluid situation we will continue to monitor our position to ensure that we are prepared to respond appropriately and responsibly and we thank you for your understanding.

Best regards,



Glynn Williams
Managing Director



Assessed to ISO 9001
LPCB Cert. No. 510



certified
organisation



**INVESTORS
IN PEOPLE**