

# GRUNDFOS KENYA SERVICE CENTRE

Grundfos pumps and systems stand for highest quality - and exactly that applies also for our repair and analysis centres in case of any service. Grundfos Kenya Service Centre offers a team consisting of very well skilled staff with years of experience in their special field. In this way we offer our customers the best possible service.



## Benefiting from a Grundfos Service Centre

- By using genuine spare parts Grundfos re-grants a full 12 months warranty for replaced parts (except wear parts).
- Grundfos genuine spare parts grant a high-quality repair and provide for a maximum lifetime of the pump system.
- Thanks to a binding cost estimate the customers have the repair costs under control at any time.
- The Grundfos repair centres are equipped with state-of-the-art special tools, diagnostics tools and test beds to analyse pumps and systems.
- Before the repaired Grundfos product is sent back to the customer, each device has been checked
- A central service centre ensures a high availability of the required spare parts over a long time
- Continuous model related training and development of the Grundfos service engineers

**GRUNDFOS  
SERVICE &  
SOLUTIONS**



SERVICE  
AGREEMENTS



REPAIR  
SERVICES



OPERATION  
SERVICES



OPTIMISATION  
SERVICES

Contact Grundfos Kenya Service Centre for more information:

**Samuel Osorhe** (sosorhe@grundfos.com) and  
**Antony Gitau Githii** (agithii@grundfos.com)

be  
think  
innovate

**GRUNDFOS** 

# Services offered at the Kenya Service Centre



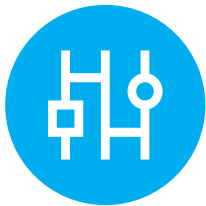
## Grundfos Remote Management

With GRM Solution Management you can monitor and manage your pump systems securely and reliably from anywhere in the world. The system is ideal for monitoring and remote control and, for users who do not require remote process automation, it offers an alternative to the traditional SCADA system.



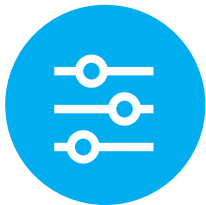
## Virtual Technical Service Assistance

With a basic video call our service engineer is now able to guide any technician to replace parts and/or configure controls and monitoring systems without being on site.



## Commissioning

To achieve perfect pump system balance and ensure that you get the highest return from your investment, it is important that your pump system is correctly commissioned. Maximised the performance and efficiency of your pump system with advanced commissioning services from industry experts



## Laser Alignment

Wear and tear due to pump motor shaft misalignment shortens pump life and decreases pump performance, resulting in increased running, maintenance and repair costs. Optimise efficiency and reliability and reduce energy consumption and operating costs with our pump laser alignment service.



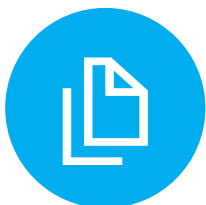
## Energy Check

Booking an Energy Check is free and non-binding. The analysis is performed on-site by a Grundfos service engineer and requires no downtime and minimal administration that will help you find potential energy savings in your pumps



## Onsite or Workshop Repair

When extended downtime cannot be tolerated, we offer fast and efficient on-site repair service. Call in a skilled Grundfos technician to take care of any repair needs you may have – saving you time and money, and not least, bringing you peace of mind. For smaller pumps that can be dismantled and sent, we offer workshop repairs. Grundfos Kenya Service Centre workshop can perform repair services on any pump from any manufacturer.



## Service Agreements

Leave your service, maintenance and system analysis tasks to our experienced technicians and save yourself time, money and resources. A Grundfos Standard Service Agreement provides you with one- or two-yearly inspections of pumps, motors, wear parts and controls by a Grundfos service engineer.