

# Management Statement on the Integrated Management System Policy

Grundfos Manufacturing Hungary, a member of the Grundfos Group declares its commitment to achieve and maintain profitable business as follows:

- successfully customize, produce and deliver high quality pumps, motors and related spare parts, - where some types of our products are intended to be used for explosionproof atmospheres and fire industry -, contributing to our customers' success, as well as to participate actively in the Grundfos Group product development and globalization activities,
- contribute to the success of Grundfos Group by effectively source, make and deliver components and products according to the demands of our customers.

The accomplishment of the mission stated above is in-line with group policy and requires constant efforts where the aspects below are considered essential:

- Ensure that products, and services provided by Grundfos Manufacturing Hungary as part of Grundfos Group are satisfactory to our customers, market satisfaction are frequently monitored and documented, prompt reactions in case of unsatisfactory finding.
- Awareness of and response to customer demands by continuous improvement of the operations and management system efficiency.
- Focus on value driven, empowered, high-level competent human resources with the continuous development capabilities.
- Give top priority to health and safety. Continuously improve the working environment by taking preventive action and ensuring that the working conditions are in accordance with strict occupational workplace standards. In addition, always treat our employees with dignity and respect. All production buildings, plants and technical equipment must be maintained to a high standard of safety and appearance, and comply with local legislation.
- Keep control over OH&S (Occupational Health and Safety) risks by hazard identification and assessment as well as reduction by continuous improvement. We implement, evaluate and improve the OH&S activity by the involvement of employees or their representatives.
- Continuously assess and improve the environmental impact of our activities, and show respect and care of the environment. Control over environmental factors and impacts, as well as decrease in their potential effects for the benefit of sustainable development. Encourage a mind-set that focuses on environmental, health and safety, and responsibility through the involvement of all employees by communication and sharing best practices. All employees are committed to improve environmental performance through awareness and improvement thinking.
- In order to increase energy performance in the workplace we are improving energy efficiency, reducing energy consumption, furthermore improving our processes, and encourage the development to responsible thinking within the organization, which is part of the commitment of all staff. Company express its commitment to measure energy performance, reach energy targets, and appropriation, furthermore to the regular review of them. Company takes energy aspects into consideration as choosing suppliers to provide energy efficient products, services, and design for energy performance improvement.
- Compliance with laws, regulations and standards, international and national requirements and regulations and standards of the Grundfos along with changing business demand.
- Ensure accurate decision-making, setting of priorities and targets and executive resolution, it is vital to ensure the validity of quality data obtained at local and Group Level, and necessary action taken to provide reliable data.
- Before committing to a partnership with the supplier, the supplier's quality management system and capabilities must be verified and approved. The Purchasing Department revise suppliers regularly via the Supplier Evaluation Scheme to ensure continuous improvement. Sourced products and services must always fulfil the same requirements as Grundfos' own products and services.
- Endeavor to establish mutual beneficial supplier relations with suppliers and sub-contractors and outline expectations towards customer oriented production, environmental protection, occupational health care and safety improvement.
- Intention to meet the interested parties' expectations, considering the full scope of business relations.
- Quality Management in production around 'Right First Time' with the aim of zero defect manufacturing based on high process capability, and always expects the employees take full responsibility for their own work.
- Addressing both risk and opportunities establishes a basis of increasing the effectiveness of the quality management system, achieving improved results and preventing negative effects.

In order to attain the above, Grundfos Manufacturing Hungary maintains and continuously improves the certified Integrated Management System (QMS-EMS-OH&S-EnMS) that complies with the international standards and best industrial practices. Cooperation in the system's operation is expected from all employees, the necessary resources for which must be provided.

A united focus on 'Total Quality' across the Group is required to ensure that we meet the expectations of our customers and other stakeholders and continuously improve quality performance as part of the Grundfos Group.

Székesfehérvár, 2021. október 01.

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