

Privacy Notice for Business Partner

1. General provisions

1.1 Privacy notice for this business partner describes the collection, use, retention, disclosure and/or transferring to a foreign country of the personal data by **Grundfos (Thailand) Company Limited** (hereinafter referred to as the “Company” “we” or “us”) of employees, contractors, personnel, authorized persons, directors, shareholders and other visitors (“you” or “your”) of our business partners (for instance, product/service suppliers (Supplier, Vendor, Service Provider and Outsourcer (each called as “Partner”), including any third person information that you provide to us for protecting the privacy of your personal data.

1.2 This Privacy Notice shall be applied to both of online and offline communication channels in which we collect your personal data, either from face-to-face, showrooms, factories, our establishments, events, by telephone, call center, or via email or social media platforms (e.g., Webpage, Facebook, or Line) and any other channels related to business operations.

1.3 For the purpose of this Privacy Notice, “Personal data” means personal data or personally identifiable information of a person as defined by the applicable law. This shall include general personal data and sensitive personal data.

1.4. The Company determines ensuring that your privacy is protected, and the processing of your personal data shall be subject to the applicable laws and any related regulations (which will be amended or enacted by the new law from time to time). In order to protect your personal data in the countries where we operate or intend to operate our business, the Company will collect, use, retain, disclose and transfer to such country only for the purposes as stated in this Privacy Notice.

1.5. Please read this Privacy Notice carefully to comprehend our practices regarding your personal data and how we will process it. Some certain information about you is required or stipulated by law in term of our current and future business relationships. If you refuse to provide such information, we will be unable to perform our performance or obligations to you.

1.6. The Company reserves the right, at its sole discretion, to modify, amend, delete, and update this Privacy Notice from time to time. The Company will effort to notify you any significant modification of any term in this Privacy Notice (for example, by e-mailing the revised policy and the new effective date to you or publishing the revised policy via our website).

2. Collection of Personal Data

We may collect or obtain the following types of information, this may include your personal information whether directly or indirectly obtained from you or other sources, from government agencies or from other public sources. The example of personal data that may be collected include:

2.1 Your personal data, including any information that you have provided to us through your communications with us or information that we have collect from you. Such information may include but not limited to:

(a) Identifiable information, such as title, first name, last name, nickname, gender, age, date of birth, nationality, marital status, photograph, job information (e.g., position, type of products and services, the company that you work or are employed or the company that you are a partner), copy of ID card, copy of passport, copy of house registration, copy of work permit or other similar identifiable document issued by the government, signature, closed-circuit television (CCTV) recording, vehicle information (such as a copy of the vehicle registration, vehicle registration number, brand and color), financial information (such as account name and bank account number) and other identification documents;

(b) Contact information, such as telephone number, fax number, postal address, place of work, e-mail address, Line ID and any similar information;

(c) Sensitive information, such as religion identified on the identity card, nationality on verification documents, biometric data (e.g., fingerprint, facial recognition, or iris recognition data) and criminal history;

(d) Geolocation information, such as the location of vehicles and/or equipment and/or communications and/or electronic devices (this includes longitude/latitude information location of city and road);

(e) Driving behavior, such as speed for driving of vehicles, brake behavior;

(f) Other information collected, used, stored, disclosed and/or transferred to a foreign country, in which in connection with the relationship between us and business partners, such as information provided in contracts, forms, surveys, or various documents.

2.2 Personal data of other persons such as emergency contacts, reference persons, agents/representatives, beneficiaries, guarantors, witnesses, or parties, including such person's name, e-mail address, address, and telephone/mobile phone number; and any other information relating to such person that you have provided to us in any form.

In giving the personal data of third persons to us, you represent and warrant that you have authorized to do so and granted us to use such personal data pursuant to this Privacy Policy. You are also responsible for notifying those persons of this Privacy Notice. and/or obtain their consent, if necessary.

Any information under this clause may not be personal data, nevertheless, it may be able to identify you in case of in accompany with other information or other related person information. Therefore, we will take steps to maintain this information in the same standards as the personal data. However, in the event that we process non-personally identifiable information or in aggregate form that is no longer identified you, this Privacy Notice will not be applied.

3. Purposes and Legal Basis for Processing of Personal Data

Pursuant to this Privacy Notice, the Company and third party on a behalf of us collect, use, retain, disclose, and/or transfer your personal data overseas in accordance with a legal basis for the purposes are as follows:

3.1 Consent or Explicit Consent Basis

To collect, use, store, disclose and/or transfer your sensitive personal data to a foreign country for various purposes as mentioned below, where a consent is required by the law, i.e., religion (on identification card) for verification purpose, race (on identity document) for verification purpose, biometric data (e.g., fingerprints, facial recognition, or iris recognition data) for verification purpose,

criminal record for the security, safety and protection of our interests or the benefit of a third party. However, subject to the consent basis, you have entitled to withdraw your consent observing the conditions set forth herein and under the applicable law. The withdrawal of consent shall not affect the collection, use and/or disclosure of personal data that you have already given consent legally prior to such withdrawal of your consent.

3.2 Contract Basis

In case that the Company is required to collect your personal data under the law or to enter into or fulfil a performance of a contract to which you is a party, but you cannot provide such personal data to the Company upon the Company's request, the Company may be unable to carry out pursuant to the purposes stated above. In addition, in the event that the Company is necessary to obtain your consent for the activities that are required of collection, use or disclosure of your personal data, the Company will request your consent in such matters on a case-by-case basis, for example:

(a) Selection of business partners to assess the suitability and qualification of you and business partner to facilitate your participating in the auction, to issue a purchase order, and to enter into a contract with you and business partners;

(b) Business purposes for contacting, initiating, or managing contractual relationship with business partners, for communicating with you and our business Partner about products and/or services, for issuing invoices and receipts and for fulfilling obligations and/or requests of business partners;

(c) Relationship Management for creating a seller code, for registering the list / database of business partners, for providing support services and recording, for issuing a building access card and parking card and for inviting business partners to attend events / activities;

(d) To register and verify identification, to examine, identify and verify yourself.

(e) Marketing communications: To inform you about marketing communications, events, sales, public relations, notices, news, promotions, special offers, exhibition booths, purchasing and supporting, special Events and direct marketing;

(f) Business operations: In order to comply with the requirements for internal record, internal management, auditing, reporting, submitting or filing data, data processing or any other related to or similar activities.

3.3 Legitimate Interest Basis

For example, for security purposes, for preventing a risk, for resolving dispute, for recording and managing disputes or for preventing crime or corruption, etc.

3.4 Legal Obligation Basis

The legal obligation basis will be applied to process your personal data in accordance with the obligations as required by law, rights and duties under applicable law, including but not limited to the laws in a foreign country in order to assess the compliance with applicable laws, rules, regulations, and internal policies and procedures and to carry out the investigation set by government official.

4. Disclosure of Personal Data

4.1 We may share your personal data within our network. For the purposes described above, we will take necessary steps to ensure that the access of personal data is limited to our employees and/or representatives only on a need-to-know basis.

4.2 The Company may disclose or send your Personal Data to third parties for these individuals to process your Personal Data in the following ways:

(a) Within our group of companies, the parent company, and the affiliated company: As the company is part of the group of companies and we cooperate and share some of the business partners' services and systems, including web-related services and systems. Therefore, we may require transferring your personal data or determine the authorization person accessing that personal data to a company, which is in our group of companies, for the purposes as stated in this Privacy Notice. This will enable other companies within our group on the ground of consent that the Company has obtained from you.

(b) Business partners: we may transfer your personal data to another business partners for business and service whereby, the receiving party agrees to treat your personal data in a manner consistent with this Privacy Policy;

(c) Vendors and appointed sales representatives. From time to time, the Company may share your personal data with our official designated vendor in accordance with your selection or located near you;

(d) Service provider/ product supplier/ vendor/ subcontractor: We may use the services of the Company, agents, or other contractors to perform services on our behalf or to support our business relationship with you. We may share your personal data with our third-party service providers or suppliers of products/services, including but is not limited to: (1) service provider for information technology system and the IT Company; Information technology (2) service provider for analytical or research; (3) statistical analysis service company; (4) survey service company; (5) marketing service company, advertising media, design, creation, and communication; (6) campaigner, event and marketing organizer; (7) outsourced management service provider; (8) storage and cloud service provider; and (9) other service provider in the same manner and other third-party service provider assisting in our various business operations;

(e) External consultant who includes lawyers, specialized technician, tax consultant and auditor assisting in our business operation or our defense or exercise of legal claim;

(f) Third parties as required by the law: in some cases, we may require disclosing or share your personal data to comply with law or regulation, including but not limited to law enforcement agency (e.g., Department of Land Transport, Revenue Department, Office of the Consumer Protection Board), court, government agency or other third party if we believe that it is necessary to comply with a legal or regulatory obligation or must protect our rights or third party's rights or the safety of person or to detect, prevent, or resolve of fraud, security, or safety issues;

(g) Hospital and rescue services: Your personal data may be disclosed in case of emergency to protect your interests;

(h) Assignee of rights and/or obligations, a third party as an assignee in case of business reorganization, merger, acquisition, business transfer, either in whole or in part, sales, purchase, joint venture, grant, transfer, or selling of our business, whether in whole or in part, property, stock, or

transaction in the same manner. Third parties as our assignee, will however comply with this Privacy Notice to protect your personal data;

(i) Other sources that are publicized to a public, such as websites, advertisements and/or social media platform;

4.3 To the extent permitted by law, the Company shall be not responsible whatsoever arising from the use of your personal data by third parties. Therefore, please check the privacy notice of such third parties to understand how they use of your personal data.

4.4 Unless as provided in this Privacy Notice. we will not disclose, sell, distribute, transfer, rent or lease your personal data to third parties except we have obtained your permission, or it is necessary to complete an exiting transaction for you.

5. Sending or Transferring of Personal Data Overseas

5.1 The Company may send or transfer personal data collected from you to our group of companies to perform its duties pursuant to the purposes stated above. In addition, we may require disclosing your personal data to third parties who are located abroad for the purposes provided in this Privacy Notice. Countries to which we may transfer your personal data including but are not limited to the United States or Japan, where the disclosure of personal data or such transfer of personal data may only be made with your consent unless otherwise upon a legal basis (for example, to perform its performance of a contract between us and another person for your interest), as permitted by the applicable law. In this regard, we can process without your consent.

5.2 In the event that the destination country obtaining your personal data may not have an equivalent standard for personal data protection as prescribed by the Office of the Personal Data Protection Commission of Thailand or insufficient standards as required by the applicable law, we will take necessary actions to protect personal data transferred to third parties overseas in providing the same level of protection to your personal data and in accordance with the applicable laws at that time if we will transfer your personal data to such country.

6. Retention of Personal Data

The Company will retain your personal data as it is reasonably necessary to achieve the purposes stated in this Privacy Notice, however, your personal data may be retained until such processing is completed if legal or disciplinary action is required to be proceeded. This includes the length of time to file an appeal. Thereafter, your personal data will be deleted or archived as permitted by the applicable law.

7. The Right of Personal Data Subject

You are entitled to exercise the rights of data subject in accordance with the laws on Personal Data Protection, whereby the Company will respect your rights and proceed complying with the law, statute or regulation relating to the processing of your personal data under certain circumstances promptly. You have the rights to process your personal data as follows:

7.1 Right to withdraw consent

In the event that the company processes your personal data pursuing to your consent, you have the right to withdraw your consent for processing your personal data to the company at any time. The company may however continue to process your personal data on the ground of another lawful basis.

7.2 Right of access

You have right to request for a copy of your personal data from the company.

7.3 Right to rectification;

You have right to rectify your personal data to be accurate, up-to-date and complete.

7.4 Right to erasure

You have the right to request the company to delete, destroy, or anonymize your personal data in the circumstances that there is no reasonable reason for the company to continue processing your personal data. In addition, you can require the company to delete as well as exercise the right to object where is stipulated in the next Article. Nonetheless, the exercise of right hereof shall not be for

the purpose of erasure all personal data, and the company shall carefully consider each request by the laws on processing your personal data.

7.5 Right to object

You have the right to raise an objection to the processing of your personal data in certain circumstances prescribed under the laws on personal data protection. Besides, you have the right to object to the processing of your personal data in the case that the company processes your personal data for marketing purposes, recording and analyzing the psychological and behavioral characteristics of individuals (Profiling).

7.6 Right to restriction

You have the right to request the company to restrict of processing of your personal data temporarily, for instance, when you wish the company to correct your personal data or when you request the company to justifying the lawful basis for processing under the laws on personal data processing.

7.7 Right to data portability

In some cases, you may request the company to transfer or transmit your general personal data to other data processor via electronics. However, this right is particularly in the case of your personal data submitted to the company by consent basis, or where such personal data is required to be processed in order to fulfil the obligation under the contract.

7.8 Right to lodge a complaint

You have the right to lodge a complaint to the governmental agencies as well as the Personal Data Protection Committee in the case that you believe that the Company, its employees, or service provider violates or fails to comply with the law on personal data protection or other announcements issued by the virtue of such a law.

At any time, you may exercise your rights by contact the company following information provided in Article 9. of this privacy notice.

The Company may request some certain information from you to verify your identity and ensure your right to access personal data (or to exercise any other rights) to observe the security measures

ensuring that your personal data will not be disclosed to any person, who is not entitled to access such information

The Company will endeavor responding to all legitimate requests within 30 days. In some cases, the Company may take more than 30 days if your request is complicated, or you are submitting more than a request.

Unless requesting to exercise your rights to complain about the performance of our personal data protection laws and directly to us. We reserve the right to charge a fee as a fee for processing other requests for rights from personal data subjects. as appropriate but we will notify you clearly which requests to exercise your rights as the subject of your personal data may be subject to such charges.

8. Modification of the Privacy Notice

In order to comply with the Personal Data Protection Act B.E. 2562 this Privacy Notice It may be amended from time to time and the Company will display the current version on the Company's website.

9. Contact Us

If there is reasonable reason to doubt or believe that there is any violation of personal data, complaint, or the exercise of Data Subject rights under this policy or the Personal Data Protection Act B.E. 2562, you can contact the company by:

Head of working group on Personal Data Protection Act

92 Chaloe Phrakiat Rama 9 Road, Dokmai Subdistrict

Prawet District, Bangkok 10250, Thailand

Telephone Number : (+66) 2 725 8999

Fax Number : (+66) 2 725 8998

e-Mail Address : vphraepriungam@grundfos.com

