

Privacy Notice for Event Exhibition

Grundfos (Thailand) Company Limited (hereinafter referred to as the “Company” “we” or “us”) values your privacy and strives to protect the personal data of participants who participate in our event exhibition. In order to ensure that the Company will protect and retain your personal data in accordance with the laws on Personal Data Protection, and also inform and notify you about the collection, use and/or disclosure of your personal data (hereinafter referred to as “Data Processing” or “Personal Data Processing”), your rights as a data subject and our contact details, this Privacy Notice is therefore made as follows:

1. Collection of Personal Data

We will directly collect your personal data as follows:

1.1 Contact information, such as name-surname, address, telephone number, mobile phone number, e-mail, social media accounts (e.g. LINE ID, Facebook);

1.2 Personal information, such as gender, nationality, occupation, date of birth, marital status, photograph, identification card, passport number, or information on cards issued by government agencies;

1.3 Financial information, such as bank account information and debit/credit card number.

1.4 Important transaction, such as purchasing history, purchasing amount, purchasing behavior and/or using our products and services, including contact information, complaints and enquiries that you contact by participating in our events.

1.5 Marketing information and communications, such as your request to receive marketing information from us and/or our group of companies and business partners, including but not limited to your request for communication channel.

1.6 Information related to the use of our services and products and behavioral information related to the use of our services and products, such as point collection, adding, exchanging, earning and transferring point, etc.

1.7 Other information, such as information from CCTV, video, audio and voice data recorded in our premises or at the venue of the event.

2. Purposes and Legal Basis for Processing of Personal Data

We collect, use, or disclose your personal data for the following purposes:

Purposes	Legal Basis
2.1 To register and coordinate in various matters related to the participation of our exhibitions and off-site events.	Contractual Basis
2.2 To contact and communicate with you for marketing purposes; and to present our products and services.	Legitimate Interest
2.3 To fulfil the performance of a contract to which you are a party, or in order to take steps at the request prior to entering into a contract.	Contractual Basis Legitimate Interest
2.4 To verify your identity and carry out your request.	Contractual Basis Legitimate Interest
2.5 To improve our business operations or products and services.	Legitimate Interest

In addition, under the circumstances where it is necessary for the Company to collect your Personal Data and you could not give your Personal Data to the Company, the Company may not provide our services to you (for instance, we may not allow you to participate in our exhibition)

3. Retention of Personal Data

The Company will retain your personal data for as long as is necessary for the purposes of collecting, using, or disclosing personal information set forth in this Privacy Notice according to the criteria determining the retention period, namely period where is necessary for being a partner with

suppliers or vendors, and may also continue to retain for a period where is necessary for in compliance with the law; for the legal prescription; for the establishment of legal claims; for exercising of legal claims; for raising the defense of legal claims; or for other reasons according to the Company's policies, announcements, and internal requirements

4. Disclosure of Personal Data

In carrying out the purposes stated in this Privacy Notice, the Company may disclose your data to third parties, that are the Royal Thai Police or an agency inspecting the quality standard system, etc.

5. The Right of Personal Data Subject

You are entitled to exercise the rights of data subject in accordance with the laws on Personal Data Protection, whereby the Company will respect your rights and proceed complying with the law, statute or regulation relating to the processing of your personal data under certain circumstances promptly. You have the rights to process your personal data as follows:

5.1 Right to withdraw consent

In the event that the company processes your personal data pursuing to your consent, you have the right to withdraw your consent for processing your personal data to the company at any time. The company may however continue to process your personal data on the ground of another lawful basis.

5.2 Right of access

You have right to request for a copy of your personal data from the company.

5.3 Right to rectification;

You have right to rectify your personal data to be accurate, up-to-date and complete.

5.4 Right to erasure

You have the right to request the company to delete, destroy, or anonymize your personal data in the circumstances that there is no reasonable reason for the company to continue processing your personal data. In addition, you can require the company to delete as well as exercise the right to object where is stipulated in the next Article. Nonetheless, the exercise of right hereof shall not be for the purpose of erasure all personal data, and the company shall carefully consider each request by the laws on processing your personal data.

5.5 Right to object

You have the right to raise an objection to the processing of your personal data in certain circumstances prescribed under the laws on personal data protection. Besides, you have the right to object to the processing of your personal data in the case that the company processes your personal data for marketing purposes, recording and analyzing the psychological and behavioral characteristics of individuals (Profiling).

5.6 Right to restriction

You have the right to request the company to restrict of processing of your personal data temporarily, for instance, when you wish the company to correct your personal data or when you request the company to justifying the lawful basis for processing under the laws on personal data processing.

5.7 Right to data portability

In some cases, you may request the company to transfer or transmit your general personal data to other data processor via electronics. However, this right is particularly in the case of your personal data submitted to the company by consent basis, or where such personal data is required to be processed in order to fulfil the obligation under the contract.

5.8 Right to lodge a complaint

You have the right to lodge a complaint to the governmental agencies as well as the Personal Data Protection Committee in the case that you believe that the Company, its employees,

or service provider violates or fails to comply with the law on personal data protection or other announcements issued by the virtue of such a law.

At any time, you may exercise your rights by contact the company following information provided in Article 7. of this privacy notice.

The Company may request some certain information from you to verify your identity and ensure your right to access personal data (or to exercise any other rights) to observe the security measures ensuring that your personal data will not be disclosed to any person, who is not entitled to access such information

The Company will endeavor responding to all legitimate requests within 30 days. In some cases, the Company may take more than 30 days if your request is complicated, or you are submitting more than a request.

Unless requesting to exercise your rights to complain about the performance of our personal data protection laws and directly to us. We reserve the right to charge a fee as a fee for processing other requests for rights from personal data subjects. as appropriate but we will notify you clearly which requests to exercise your rights as the subject of your personal data may be subject to such charges.

6. Improvement, Review or Amendment the Privacy Notice

In order to comply with the Personal Data Protection Act B.E. 2562 this Privacy Notice It may be amended from time to time and the Company will display the current version on the Company's website.

7. Contact Us

If there is reasonable reason to doubt or believe that there is any violation of personal data, complaint, or the exercise of Data Subject rights under this policy or the Personal Data Protection Act B.E. 2562, you can contact the company by:

Head of working group on Personal Data Protection Act

92 Chaloeam Phrakiat Rama 9 Road, Dokmai Subdistrict

Prawet District, Bangkok 10250, Thailand

Telephone Number : (+66) 2 725 8999

Fax Number : (+66) 2 725 8998

e-Mail Address : vphraepriungam@grundfos.com