

Privacy Notice for Visitor

Grundfos (Thailand) Company Limited (hereinafter referred to as the “Company” “we” or “us”) values your privacy and strives to protect the personal data of visitors. In addition to ensure that the Company will protect and retain your personal data in accordance with the laws on Personal Data Protection, and also to inform and notify you about the collection, use and/or disclosure of your personal data (hereinafter referred to as “Data Processing” or “Personal Data Processing”), your rights as a data subject and our contact details, this Privacy Notice is therefore made as follows:

1. Collection of Personal Data

Generally, we will directly collect the following personal data from our inquiry from you or from the forms or documents providing for filling or from our request to send documents containing your personal data. In some cases, however, we may collect your personal data from other sources in order to achieve the above purposes, such as the juristic person that you represent, attorney, alternate or employee, etc.

The personal data that we collect, including but not limited to the following:

1.1 General Personal Data

- (1) Identification information on card, such as name-surname, personal identification number, passport, gender, date of birth, age, signatures, photographs and so on;
- (2) Contact details: such as address, telephone number, fax number, e-mail or LINE ID and so on;
- (3) Contact information with us, such as photos, videos;
- (4) Vehicle registration number, if any;
- (5) Screening information according to the epidemic prevention measures.

1.2 Sensitive Personal Data

The Company shall not collect and use the religious and blood-type information showing on a copy of ID card or documents displaying the personal history of employees or trainees in particular. In case that the participant gave us a copy of ID card, you may request to conceal such information. If you do not do so, it is deemed that you have granted us to conceal such information. In this regard, such documents shall be deemed as effective and enforceable in all respects by law. In the event that, however, such information cannot be concealed by the Company due to some technical limitation, the Company will collect and use such information as part of your identity document only.

In some activity, the Company may also collect some additional sensitive personal data about you, for example health data or biometric data, that are fingerprint, iris or facial recognition etc., pursuant to the purposes informing in the consent form. However, the Company will request your explicit consent for collecting, using and/or disclosing this type of data before carrying out or at the time of collecting this sensitive data.

2. Purposes of collection, use and disclosure of Personal Data

In case that you visit or request to access our premises, we are necessary to collect, use, or disclose your personal data for the following purposes:

Purposes	Legal Basis
2.1 To control the accessing to the Company's premises or a specific area or inspect/prevent unauthorized entry into such area. This includes ID card exchange, registration, necessary information record for contractors who performs his/her duties, visitors who wishes to access the Company's area, persons who is granted to park vehicle within the designated location,	Legitimate Interest

<p>persons having the right to enter and exit the building and the company's premises, etc.</p>	
<p>Purposes</p>	<p>Legal Basis</p>
<p>2.2 To carry out pursuant to various internal processes before entering/ accessing the Company's premises, or other specific areas, such as registering and training of safety to person before performing his/her duties within the company's area or requesting for a work permit in a specific area etc.</p>	<p>Legitimate Interest</p>
<p>2.3 To establish the legal claims, comply or exercise rights under the law, raise the legal defenses, prosecute by the law and use as an evidence in trial (if any) with related person. Including but not limited to proceed the execution, comply with the order of authorities or officials having legal duties and power, such as the execution of summon, writ of attachment, court order, police, prosecutor, or governmental agencies.</p>	<p>Legitimate Interest</p>
<p>2.4 To manage security of employees, the visitors' properties, the Company's premises, including the installation of a closed-circuit television (CCTV) in and around the Company's premises and theses may collect your photos, videos or voice recordings.</p>	<p>Legitimate Interest</p>
<p>2.5 To comply with the laws on public health interest, for example to protect health from communicable diseases or epidemics that may be contagious or spread into the Kingdom of Thailand.</p>	<p>Legal Obligation</p>
<p>2.6 To manage your health and safety.</p>	<p>Legal Obligation</p> <p>Suppression of harm to life, body, or Vital Interest.</p>

Please be advised that we process your personal data provided to us based on the legal basis without your consent. In some cases where we are unable to rely on a certain legal basis, for example, where the consent of data subject is required for the processing of sensitive data, we will request your explicit consent.

3. Retention of Personal Data

The Company will collect your Personal Data for as long as it is necessary to carry out the purposes of processing such Personal Data as provided herein. The criteria for retention your personal data is following the period where the Company is obligated with you, and the Company may also continue to retain your Personal Data for a period where is necessary in compliance with the laws, the legal prescriptions, the establishment of legal claims, the exercising of legal claims or the raising of legal defenses or for any other reasons subject to the Company's internal policies and regulations.

4. Disclosure of Personal Data

The Company may disclose your Personal Data to third parties in the following:

4.1 Brokers, contractor/subcontractors, and/or any services provider whom working for the Company or providing services to the Company, for instance auditor, auditor for quality management, attorney, or legal advisor and so forth.

4.2 Government agency, regulator, or other agency as required by law including official, who is authorized to exercises under the law, such as court, police, prosecutor, etc.

5. The Right of Personal Data Subject

You are entitled to exercise the rights of data subject in accordance with the laws on Personal Data Protection, whereby the Company will respect your rights and proceed complying with the law, statute or regulation relating to the processing of your personal data under certain circumstances promptly. You have the rights to process your personal data as follows:

5.1 Right to withdraw consent

In the event that the company processes your personal data pursuant to your consent, you have the right to withdraw your consent for processing your personal data to the company at any time. The company may however continue to process your personal data on the ground of another lawful basis.

5.2 Right of access

You have right to request for a copy of your personal data from the company.

5.3 Right to rectification;

You have right to rectify your personal data to be accurate, up-to-date and complete.

5.4 Right to erasure

You have the right to request the company to delete, destroy, or anonymize your personal data in the circumstances that there is no reasonable reason for the company to continue processing your personal data. In addition, you can require the company to delete as well as exercise the right to object where is stipulated in the next Article. Nonetheless, the exercise of right hereof shall not be for the purpose of erasure all personal data, and the company shall carefully consider each request by the laws on processing your personal data.

5.5 Right to object

You have the right to raise an objection to the processing of your personal data in certain circumstances prescribed under the laws on personal data protection. Besides, you have the right to object to the processing of your personal data in the case that the company processes your personal data for marketing purposes, recording and analyzing the psychological and behavioral characteristics of individuals (Profiling).

5.6 Right to restriction

You have the right to request the company to restrict of processing of your personal data temporarily, for instance, when you wish the company to correct your personal data or when you request the company to justifying the lawful basis for processing under the laws on personal data processing.

5.7 Right to data portability

In some cases, you may request the company to transfer or transmit your general personal data to other data processor via electronics. However, this right is particularly in the case of your personal data submitted to the company by consent basis, or where such personal data is required to be processed in order to fulfil the obligation under the contract.

5.8 Right to lodge a complaint

You have the right to lodge a complaint to the governmental agencies as well as the Personal Data Protection Committee in the case that you believe that the Company, its employees, or service provider violates or fails to comply with the law on personal data protection or other announcements issued by the virtue of such a law.

At any time, you may exercise your rights by contact the company following information provided in Article 7. of this privacy notice.

The Company may request some certain information from you to verify your identity and ensure your right to access personal data (or to exercise any other rights) to observe the security measures ensuring that your personal data will not be disclosed to any person, who is not entitled to access such information

The Company will endeavor responding to all legitimate requests within 30 days. In some cases, the Company may take more than 30 days if your request is complicated, or you are submitting more than a request.

Unless requesting to exercise your rights to complain about the performance of our personal data protection laws and directly to us. We reserve the right to charge a fee as a fee for processing other requests for rights from personal data subjects. as appropriate but we will notify you clearly which requests to exercise your rights as the subject of your personal data may be subject to such charges.

6. Improvement, Review or Amendment the Privacy Notice

The Company may update, review, or amend this Privacy Notice, whether in whole or in part or from time to time, to be consistent with the law, rules and regulations of authorized authorities, and the Company's operations; provided that, this policy is amended.

7. Contact Us

If there is reasonable reason to doubt or believe that there is any violation of personal data, complaint, or the exercise of Data Subject rights under this policy or the Personal Data Protection Act B.E. 2562, you can contact the company by:

Head of working group on Personal Data Protection Act

92 Chaloeam Phrakiat Rama 9 Road, Dokmai Subdistrict

Prawet District, Bangkok 10250, Thailand

Telephone Number : (+66) 2 725 8999

Fax Number : (+66) 2 725 8998

e-Mail Address : vphraepriungam@grundfos.com